MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-41.1 Self Declared Emergencies

Effective Date: October 15, 1999

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

I. Purpose: It is the policy of Correctional Medical Services and the Missouri Department of Corrections that all incarcerated individuals within the department have a method that will allow for immediate access to all health care in the event of an emergency.

- Α. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
- B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. Nothing in this procedure is intended to give a protected liberty interest to any SCOPE: offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

- Emergency Condition: An emergency condition is defined as any condition that requires A. immediate attention in order to preserve life or body function. This list is not all-inclusive:
 - Potential for loss of life or limb 1.
 - 2. Profuse or uncontrolled bleeding
 - 3. Chest pain or shortness of breath
 - Acute injury to limb(s) with or without deformity, with or without swelling 4.
 - 5. Severe pain that may or may not be accompanied by other symptoms
 - Fever 6.
 - Seizures 7.

Effective Date: October 15, 1999

III. PROCEDURES:

A. During the receiving process in any facility, the offenders should received information that instructs them how to access treatment in the medical unites.

- 1. This information will be instructed verbally and in writing for all offenders.
- 2. This policy should be posted in all housing units.
- B. All offenders will be afforded the opportunity to declare themselves as having a medical emergency and thereby receiving immediate triage in person with the medical unit.
 - 1. There will be a standard operating procedure developed for times when nursing is not available on site.
- C. When someone declares himself or herself a medical emergency, they will not be required to submit a Medical Services Request form prior to being seen by medical staff.
- D. Once the medical staff has completed the initial triage, the offender will be treated according to the needs of her/his medical condition.
 - 1. In the event, the condition is not of an emergent or urgent nature, the offender will be advised to submit a Medical Services Request (MSR) (Attachment A) and will be scheduled for nurse sick call.
 - 2. Patient education will be provided to the offender at the time of the triage encounter.
- E. If the condition presented is an emergency requiring immediate intervention, the nursing staff will initiate appropriate treatment orders (i.e., call the physician, arrange transportation, etc.).
- F. All self-declared emergencies will be documented in the offender's medical record on MARS.
- G. At no time will an offender, who is declaring a medical emergency, be denied immediate triage by the nursing staff in the medical unit.

IV. ATTACHMENTS

A. 931-1319 Medical Services Request

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997.
- VI. HISTORY: This policy was originally covered by IS11-42.2, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

STATE OF MISSOURI DEPARTMENT OF CORRE	ECTIONS S REQUEST			NAME OF INSTITUTION			·
PATTES NAME				DOC MUMBER		·	· · · · · · · · · · · · · · · · · · ·
				DOC NUMBER		DATE	
TING UNIT	WORK ASSIGNMENT			DAYS	HOURS		AM/PM,
CHÉF COMPLAINT					<u></u>		A.M.P.M.
CURRENT MEDICATIONS							
WHICH EXISTING DISEASES HAVE BEEN DIAGNOSED?			_				
WILLIAM DISCUSSION HAVE BEEN DIAGNOSED?							
PATIENT'S SIGNATURE				DATE		TIME	
NURSING ASSESSMENT (USE SOAP FORMAT)							
(SEE GOOT OTWAC)							
						···	
						·····	
						•	
				<u> </u>			
							
NURSE'S SIGNATURE				DATE		TIME	
CIAN VISIT NOTES (USE SOAP FORMAT)		···					
	-						
					<u></u>		
							-
PHYSICIAN'S ORDERS							
			· · · · · · · · · · · · · · · · · · ·		<u> </u>		
							
					 		
SULTUTION PERMITTED		-	DISPENSE AS WRITTE	N			
PHYSICIAN SIGNATURE	DATE		PHYSICIAN SIGNATURE		DATE	T	IME

MATT BLUNT Governor

LARRY CRAWFORD

Director



2729 Plaza Drive P.O. Box 236 Jefferson City, Missouri 65102 Telephone: 573-751-2389

> Fax: 573-751-4099 TDD Available

State of Missouri DEPARTMENT OF CORRECTIONS

Ad Excelleum Conamur - "We Strive Towards Excellence"

OFFICE OF INSPECTOR GENERAL Compliance Unit

Memorandum

DATE:

August 4, 2005

TO:

Institutional Services Policy and Procedure Manual Holders

FROM:

Sheila A. Scott, Administrative Analyst III

SUBJECT: IS11

IS11-58 Pregnancy Counseling

Attached is the procedure covering IS-58 Pregnancy Counseling which goes into effect on September 5, 2005.

Major changes are as follows:

The director names have been updated.

- I. PURPOSE: Reworded and removed "whether she desires abortion, adoption service or to keep the child".
- I.A. AUTHORITY: NCCHC Standards for Health Services in Prisons updated from "1997" to "2003".
- III. A. Rephrased.
- III. B. Deleted. This section pertained elective abortions.
- III. C. now is B. "psychologist" changed to "qualified mental health professional".
- III. D. now is C. removed "following the procedure established at the institution for providing specialist's care to patients" and replaced with "inaccordance with IS11-30 Hospital and Specialized Ambulatory Care."
- V. REFERENCES: Updated NCCHC Standards for Health Services in Prisons updated from "1997" to "2003".

Please review this procedure and place appropriately in your manual.

Thank you.

MISSOURI DEPARTMENT OF CORRECTIONS
INSTITUTIONAL SERVICES
POLICY AND PROCEDURES MANUAL.

IS	1	1	-58

Pregnancy Counseling

Effective Date:

September 5, 2005

Raif J. Salke

Vice President of Operations

Elizabeth Conley, D.O. / Regional Medical Director

Terry W. Moore, Director

Division of Adult Institutions

Randee Kaiser, Director Division of Offender Rehabilitation Services

- I. PURPOSE: This procedure ensures that comprehensive counseling and assistance will be provided to a pregnant offender in planning for her expected child.
 - A. AUTHORITY: 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
 - C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

None

III. PROCEDURES:

- A. Upon confirmation of the pregnancy, the physician or nurse should discuss prenatal plans with the offender and develop an appropriate plan of care.
- B. Referrals to a qualified mental health professional and/or social services should be provided as needed.
- C. If an abortion is indicated due to threat to the mother's life or health, and if approved by the Medical Director in consultation with the Regional Medical Director, the medical care should be arranged in accordance with IS11-30 Hospital and Specialized Ambulatory Care.

IV. ATTACHMENTS:

None

IS11-58 Pregnancy Counseling Page 2 of 2
Effective Date: September 5, 2005

V. REFERENCES:

A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 2003, P-G-10 Pregnancy Counseling – important.

B. IS11-30 Hospital and Specialized Ambulatory Care

C. IS11-55 Perinatal Care

VI. HISTORY: This policy previously covered by IS11-56 Pregnant Inmate and IS11-56.1 Pregnant Inmate Procedure located in the Missouri Department of Corrections Institutional Services Policy and Procedures Manual; Original Rule Effective: August 15, 1994.

A. Original Effective Date: August 15, 1994.

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date: September 5, 2005

MATT BLUNT

Governor

LARRY CRAWFORD

Director



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State of Missouri DEPARTMENT OF CORRECTIONS

Ad Excelleum Conamur - "We Strive Towards Excellence"

OFFICE OF INSPECTOR GENERAL

Compliance Unit

Memorandum

DATE:

March 10, 2005

TO:

Institutional Services Policy & Procedure Manual Holders

FROM:

Sheila A. Scott, Administrative Analyst III

SUBJECT: IS

IS11-57 Sexual Assault

Attached is IS11-57 Sexual Assault which goes into effect on April 1, 2005.

Please review this procedure and place appropriately in your manual.

Thank you.

SAS:vf

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURES MANUAL

IS11-57

Sexual Assault

Effective Date: April 1, 2005

Senior Regional Vice President

Elizabeth Conley, D.O. Regional Medical Director

Steve Long, Acting Director Division of Adult Institutions

Randee Kaiser, Director Division of Offender Rehabilitation Services

- PUŔPOSE: This procedure has been developed to ensure appropriate treatment takes place for victims of sexual assault, that medical and psychological trauma are minimized as much as possible by prompt and appropriate health intervention.
 - AUTHORITY: 217.175, 217.320 RSMo, NCCHC Standards for Health Services in A. Prisons, 2003.
 - В. APPLICABILITY: All offenders and staff in a correctional center and institutional treatment center under the jurisdiction of the Division of Adult Institution or Division of Offender Rehabilitative Services. Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
 - C: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. **DEFINITION:**

- Sexual Assault: A sexual act that is coercive or assaultive in nature and where there is the A. use or threat of force.
- В. SOAP Format: This format is a charting/recording process, which reflects subjective complaints, objective findings, an assessment, and treatment plan.

III. PROCEDURES:

- Medical staff may not collect evidence from any victim or alleged or suspected perpetrator. A.
 - 1. Health care personnel should screen the offender for obvious physical trauma.
 - 2. Emergency medical care should be provided at this time.
 - The community emergency room should be contacted by the nursing staff and transportation to the emergency room arranged with institutional security staff.

IS11-57 Sexual Assault Effective Date: April 1, 2005

ual Assault Page 2 of 2

b. The assaulted offender should be immediately transported to a community emergency room in accordance with IS11-30 Hospital and Specialized Ambulatory Care (Important).

- 3. Any emergency treatment provided should be documented, in SOAP format, in the offender's medical record, the Medical Accountability Record System (MARS).
- 4. Health care staff should interact with the offender in a neutral and non-judgmental manner.
- 5. Health care staff should ask the offender for details of the incident that are important for the provision of health services.
 - a. All information regarding the alleged assault should be kept confidential.
 - b. The report of the alleged assault should be released only to the investigator at the institution and/or the Superintendent/designee.
- B. The offender should be provided with prophylactic treatment and follow-up for sexually transmitted or other communicable diseases, as appropriate.
- C. Health care staff should continue to maintain confidentiality regarding the incident, care and condition of the offender.
- D. Health care staff should initiate a Referral and Screening note Mental Health Services form (Attachment A) at the time of the initial nursing visit for assessment and follow-up counseling with a qualified mental health professional.
 - 1. The offender should be seen by a qualified mental health professional by the end of the next business day following the reported sexual assault.
- E. The reported perpetrator's health record will be reviewed by the health services administrator or director of nursing and referred to the physician for appropriate communicable diagnostic testing.

IV. ATTACHMENTS:

A. 931-1572

Referral And Screening Note - Mental Health Services

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 2003, P-G-09 Procedure in the Event of Sexual Assault important.
- B. IS11-30 Hospital and Specialized Ambulatory Care (Important).
- C. D1-8.6 Offender Abuse/Sexual Contact
- VI. HISTORY: This policy previously covered by IS11-55 Sexual Assault and IS11-55.1, Sexual Assault Procedure located in the Missouri Department of Corrections Institutional Services Policy and Procedures Manual; Original Rule Effective: August 15, 1994.

A. Original Effective Date:

August 15, 1994.

B. Revised Effective Date:

October 15, 1999

C. Revised Effective Date:

April 1, 2005





REFERRAL AND SCREENING NOTE - MENTAL HEALTH SERVICES

REFERRAL SECTION: (REFERR	ING STAFF USE ONLY)		
OFFENDER NAME		DOC NUMBER	HU/CELL/BED
REFERRING STAFF SIGNATURE & TITLE		DATE OF REFERRAL	INSTITUTION
REASON FOR REFERRAL			
TIEROON FOR THE EMIXE			
Observed Behaviors (Check a	I that apply)		
Inappropriate smiling	Overly suspicious	☐ Hopeless/pessimistic	Overly anxious
☐ Irrational speech	Overly hostile	☐ Self-injurious behavior	☐ Very self-critical
Disorientation	☐ Sees things not there	☐ Very sad/crying	Loss of appetite
Loss of memory	☐ Hears things not there	☐ Extremely irritable	☐ Emotionally flat
		Overactive/pacing	Strange posture/mannerism
OODSELVIA DEGULES A			
SCREENING RESULTS (MENTAL)	IEALTH PROFESSIONAL'S USE <u>ONLY</u>)		
Topics To Be Addressed			
S. Subjective (assessment)	on think on the N		
S - Subjective (presenting proble		A - Assessn	nent (diagnostic impression)
O - Objective (current mental sta	itus)	P - Plan (ref	erral, follow-up, client instructions)
Optional Topics			
 MH and SA Treatment History 	• Diagn	ostic Impression	MH Score Update
 Pertinent Psychological History 	Psych	odynamics	SR Score Update
 Psychological Testing Results 		nent Plan	

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ENATURE		TITLE	DATE
			, W. C.
931-1572 (11-99)	MENTAL HEALTH DEGERGIONAL		

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURES MANUAL

IS11-56

Offenders with Alcohol or Other Drug

Effective Date: October 15, 1999

Problems (Important)

Ralf J. Salke
Regional Manager

Gary H. Campbell, D.O.
.. Regional Medical Director

George A Lombardi, Director

Division of Adult Institutions R. Dale Riley, Director Division of Offender Rehabilitation Services

- I. PURPOSE: This procedure ensures accurate recognition, assessment and proper clinical management of offenders with alcohol or other drug problems by a physician or qualified health care professional.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - **B.** APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

A: SOAP Format: This format is a charting/recording process which reflects subjective complaints, objective findings, an assessment, and a treatment plan.

III. PROCEDURES:

- A. Offenders should be assessed for possible alcohol or other drug dependency upon their entry to the department, using the Intake Health Screening (Attachment A).
- B. Offenders should be further assessed for possible alcohol or other drug dependency upon transfer to each new institution, using the Transfer/Receiving Screening Medical (Attachment B).
- C. A diagnosis of chemical dependency should be made by a physician or mental health staff member.
- D. Once a diagnosis of chemical dependency has been made, an individualized treatment plan should be developed for the offender.

Effective Date: October 15, 1999

- E. Offenders who have been monitored for detoxification should be referred to the psychologist for follow-up monitoring and scheduling for therapeutic program participation.
- F. Offenders who request counseling and other assistance for alcohol or other drug dependency should be referred to the psychologist.
- G. All requests for counseling and other assistance for chemical dependency should be documented in the offender's medical record using the SOAP format.
- H. The psychologist should maintain a listing of appropriate community resources for treatment of chemical dependency.
- Prior to release, identified offenders being released under Director's Release should be advised of appropriate community resources.

IV. ATTACHMENTS:

A. 931-3756 Intake Health Screening

B. 931-3863 Transfer Receiving Screening - Medical

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-56
- VI. HISTORY: This policy previously covered by IS11-52. located in the Missouri Department of Corrections Institutional Services Policy and Procedures Manual; Original Rule Effective: August 15, 1994.

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

I' NAME			DOC NUMBER -	RACE	DATE OF E	BIRTH
MATE QUESTIONNAIRE	(CIRC	LE ONE)	SCREENER'S OB	SERVATIONS	(CIRCL	E ONE)
. DO YOU HAVE A MEDICAL PROBLEM SUCH AS BLEEDING OR INJURIES THAT REQUIRES IMMEDIATE MEDICAL ATTENTION?	YES	NO	1. IS INMATE UNCONS		YES	NO
2. ARE YOU CARRYING ANY MEDICATIONS OR TAKING MEDICATION CURRENTLY?	YES	NO.	2. DOES INMATE HAV BLEEDING, INJUR	IES, ILLNESS OR	YES	NO
3. ARE YOU ALLERGIC TO ANY MEDICATIONS?	YES	NO	OTHER SYMPTOMSS FOR EMERGENCY RAL?			
4. DO YOU HAVE ANY ALLERGIES?	YES	NO	3. DOES INMATE H	AVE AN ARREST	YES	NO
5. HAVE YOU BEEN IN A HOSPITAL OR EMERGENCY ROOM IN THE PAST 6 MONTHS?	YES	NO	4. IS THERE OBVIOUS GLANDS, JAUNDI	CE, OR OTHER	YES	NO
6. HAVE YOU FAINTED OR HAD A HEAD INJURY WITHIN PAST 6 MONTHS?	YES	NO	EVIDENCE OF INFEC 5. IS THERE EVIDENCE			
7. HAVE YOU BEEN TO A DOCTOR IN THE PAST 6 MONTHS?	YES	N O	OR INFESTATION?		YES	NO
B. ARE YOU ON A SPECIAL DIET?	YES	NO	6. IS THERE EVIDENCE		YES	NO
9. DO YOU WEAR DENTURES OR PARTIAL PLATES?	YES	NO	COUGH?	OF NEEDLE MARKS	YES	NO
10. DO YOU WEAR GLASSES OR CONTACT LENSES?	YES	NO	OR INDICATIONS OF		YES	NO
11. DO YOU HAVE A PROSTHESIS, SPLINT, CRUTCHES, CAST OR BRACE THAT YOU NEED WHILE HERE?	YES	МО	HANDICAP OR SHO RESTRICTED MOBILI		YES	NO
JO YOU HAVE A CONTAGIOUS OR COMMUNICABLE DISEASE?	YES	NO	10. DATE OF LAST TET/	Anus		
L DO YOU HAVE PROBLEMS WITH CHRONIC COUGH, DIARRHEA OR HEART CONDITION?	YES	NO	COMMENTS:			
14. DO YOU HAVE ANY ACUTE DENTAL PROBLEMS?	YES	NO				<u> </u>
15. DO YOU HAVE ANY MEDICAL PROBLEMS WE SHOULD KNOW ABOUT?	YES	NO				
16. ARE YOU COVERED BY MEDICAL INSURANCE OR BENEFITS PROGRAM?	YES	NO				
17. HAVE YOU BEEN IN THIS FACILITY BEFORE?	YES	NO				
FEMALE INMATES ONLY	-					
1. ARE YOU PREGNANT?	YES	NO		•		
2. ARE YOU ON BIRTH CONTROL PILLS?	YES	NO	•			
3. HAVE YOU RECENTLY DELIVERED, HAD A MISCARRIAGE OR ABORTION?	YES	NO	,	ì	•	
SUMMARY/DISPOSITION						
ORIENTATION TO MEDICAL UNIT/SERVICES		REI	FERRAL FOR ROUTINE	MEDICAL EVALU	ATION	
TRANSFER TO EMERGENCY ROOM FOR ACUTE MEDICAL PRO	DBLEM	CU	RRENTLY ON MEDICA	TION		
REFERRAL FOR IMMEDIATE MEDICAL EVALUATION		□ NO	N-EMERGENCY MEDIC	CAL PROBLEM		
SCREENING INCOMPLETE DUE TO INMATE'S MENTAL STATU	s	□ NO	MEDICAL PROBLEMS	IDENTIFIED OR R	EPORTE)
INMATE REFUSED TO COOPERATE WITH SCREENING				DATE		
				DATE	TIME	
RECEIVED BY				DATE	TIME	
MO 931-3756 (3-94)						

		T-OF CORRECTI R/RECEIVING		- M	EDICAL		THE SHOTTEN AS		•	
Inmate Name			· · · · · · · · · · · · · · · · · · ·		DOC Number	<u>.</u>		Date	Time	AM
		Qe · .	Gender		Date of Birth		Food Handling	_		
√ H Oth	I .] F			☐ Yes L	No		
gies										
Current acute or	onditions/problems	.			<u> </u>		•			
Current conditio	ns/problems									
Current medicat	ions - name, dosa	ge, frequency, duration	1							
Acuse short-	term medications									
Chronic long	-term medications	3								
Chronic psy	chotropic medicati	ons			,					
Current treatme	nts .									
Follow-up care a	needed									
i.est ppd	Results-MM	If positive - treatmen	nt dates	Date o	of hest physical		M-score		Duty status	
Chronic clinics	-				Specialty referral	š				
Si at med	ical history				•					
ical disabil	ities/limitations	******			Assistive devices	/prosthetics		Giasses	Contacts	
Mental health h	istory/concerns						-			
Substance	abuse	☐ Yes ☐ No	Alcohol				rugs 🗌 Ye			
HX suicid	de attempt	☐ HX psy	rchotropic medica	ation		revious p	sychiatric ho	spitalizations	Date	
Signeture					Title				CER	
TRANSFER	RECEPTION	SCREENING D	ATE		TIME		Receiving Institu	tion		
S.O.A.P. FC	RMAT			÷						
					P. Dispositio)(instructi	ions: check or cin	cle as appropriate)		
<u> </u>					Routin	ne sick c	all - instructio			
Current	medications/tr	eatment				gency ref	ferral tion given			
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					☐ M	edication	evaluation	•		
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					Other					
Deform	lties: acute/chr	onic								
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-55

Perinatal Care (Essential)

Effective Date: October 15, 1999

Raif J. Salke

CMS Regional Manager

Gary H. Campbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. Purpose: This procedure ensures that appropriate prenatal care is provided to all pregnant offenders.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

None

Щ. PROCEDURES:

- A. Upon confirmation of pregnancy a complete history should be completed on the Prenatal Health History and Physical (Page 1) (Attachment A) by nursing staff and the offender scheduled to see the obstetrician.
- B. The obstetrician's recommendations for care, medications, and return visits should be implemented.
- Pregnant offenders should receive monthly counseling and education in self-care, activity and C. exercise, and nutritional requirements. This care is documented in the medical record utilizing the Prenatal History and Physical (Page 2) (Attachment B) the Prenatal History and Physical (Page 3) (Attachment C), and Prenatal Laboratory and Education (Attachment D).

Effective Date: October 15, 1999

- D. Physical activity, diet, and work restrictions should be at the discretion of the obstetrician in cooperation with the medical director. Any special orders or restrictions should be communicated in writing to the appropriate department.
- E. All nursing and physician encounters should document fetal heart tones.
- F. Delivery should be at the hospital designated by the obstetrician.
- G. Follow-up care following delivery shall be directed by the obstetrician.
- H. The department and CMS assume no financial responsibility for newborn care and treatment for tubal ligation following delivery.
- I. A list of all pregnant offenders and their due dates should be sent to classification monthly so that caseworkers may counsel mothers about disposition of their babies.

IV. ATTACHMENTS

A.	931-4177	Prenatal History and Physical (Page 1)
B.	931-4178	Prenatal History and Physical (Page 2)
C.	931-4179	Prenatal History and Physical (Page 3)
D.	931-4172	Prenatal Laboratory and Education

V. REFERENCES:

 A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-55.

VI. HISTORY: This policy was originally covered by IS11-57, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

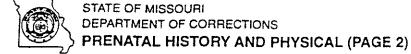
B. Revised Effective Date:

October 15, 1999

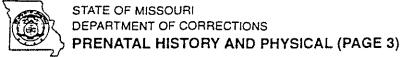
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BIRTH DATE		AGE	RACE		MARIT	AL STATUS	S	OCCUP	ATION			T	YPE OF WORK	·	EDUCATION
1USBAND/FATI	HER OF R	ARY	<u> </u>		1			Пнон	МЕМАК			ENT			(LAST GRADE COMPL
					118	LEPHONE	NUMBE	ĒΑ		EMERGENCY CONTAC	ा			TELEPHO	NE NUMBER
OTAL PREG		FULL TERM	·	PREM	ATURE	1	AB. IND	UCED		AB. SPONTANEOUS	ECTOPICS	******	MULTIPLE	BIRTHS	LIVING
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DATE	GA	LENGTH		IRTH	SEX	TYPE					PRETERM				
ONTHYEAR	WEEKS	OF LABOR	ı we	EIGHT	M/F	DELIVE		ANES.	PL	ACE OF DELIVERY	LABOR YES/NO		СОММ	ENTS/COM	PLICATIONS
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DISTRIBUTION: WHITE - MEDICAL RECORD CANARY - OUTSIDE HOSPITAL

MO 931-4177 (3-99)



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STATE OF MISSOURI DEPARTMENT OF CORRECTIONS PRENATAL LABORATORY AND EDUCATION

OFFENDER NAME		DOC NUI	MBER		
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iiTIAL LABS	DATE	RESULT	REVIEWED		
OOD TYPE	/ /	A B A8 (0		
(Rh) TYPE	/ /				•
ANTIBODY SCREEN	1 1				
HCT/HGB	1 1	** g/dL			
PAP TEST	/ /	NORMAL/ABNORMAL/	-		
RUBELLA	/ /				
VORL	/ /			COMMENTS/AD	DITIONAL LABS
URINE CULTURE/SCREEN	1 1				
HBsAG	/ /				
MIV COUNSELING/TESTING	1 1	POS. NEG DECLIN			
OPTIONAL LABS	DATE	RESULT	REVIEWED		
HGB ELECTROPHORESIS	/ /	AA AS SS AC SC AF	TA		
PPD	1 1				
CHLAMYDIA					
GC					
TAY-SACHS	/ /				
OTHER				ı	
8-18 - WEEK LABS (WHEN INDICATED/ELECTED)	DATE	RESULT	REVIEWED		
ULTRASOUND	1 1				
MSAPP/MULTIPLE MARKERS	1 1				
AMINO/CVS	1 1				
KARYOTYPE	1 1	46. XX OR 48. XY / OTHER			
AMNIOTIC FLUID (AFP)	1 1	NORMAL ABNORMAL _			
28 - WEEK LABS (WHEN INDICATED)	DATE	RESULT	REVIEWED		
MGB	/ /	%g/dL			
BETES SCREEN	/ /	1 HOUR			
IT (IF SCREEN ABNORMAL)	1 1	FBS1 HOU	R		
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O IMMUNE GLOBULIN (RNG) GIVEN (28 WKS)	1 1	SIGNATURE			
32-36 - WEEK LABS (WHEN INDICATED)	DATE	RESULT	REVIEWED		
HCT/HGB (RECOMMENDED	/ /	% g/dL			•
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VORL	1 1				
GC					
CHLAMYDIA	/ /				
GROUP 8 STREP (35-37 WKS)	1 1				
PLANS/EDUCATION (COUNSELED [])					
ANESTHESIA PLANS			TUBAL STERILIZAT		
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		_			
CHILDBIRTH CLASSES					
PHYSICAL/SEXUAL ACTIVITY			TRAVEL		
LABOR SIGNS			LIFESTYLE, TOBAC	CO, ALCOHOL	
NUTRITION COUNSELING					
BREAST OR BOTTLE FEEDING					
NEWBORN CAR SEAT					
	POSTPARTUM BIRTH CONTROL				INITIALS
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-54

Intoxication and Withdrawal (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. This procedure establishes guidelines for the treatment and observation of offenders manifesting mild or moderate symptoms of intoxication or withdrawal from alcohol and other drugs.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

п. **DEFINITION:**

- A. Acutely Intoxicated: Life threatening overdose of alcohol or other drugs.
- Detoxification: The process by which an individual is gradually withdrawn from a drug by the B. administration of decreasing doses of the drug upon which the person is physiologically dependent, one that is cross-tolerant (antagonistic) to it, or one that has been demonstrated to be effective on the basis of medical research.

III. PROCEDURES:

- Offenders thought to be experiencing intoxication or withdrawal should be taken to the medical A. unit for examination.
- Health care staff should assess the offender using the Detoxification Flow Sheet (Attachment A). B.
- Health care staff should notify the medical director or physician on-call for individualized orders C. for observation and care of the intoxicated offender.

IS11-54 Intoxification and Withdrawal (Essential)

Page 2 of 2

Effective Date: October 15, 1999

- D. Offenders who are acutely intoxicated or are experiencing severe withdrawal should be transported to a community hospital or evaluated by the on-site physician.
- E. An offender at risk of progression to a more serious level of withdrawal should be assessed by a qualified member of the health care staff. The following conditions would indicate such progression:
 - 1. nausea and/or vomiting
 - 2. tremors, tremulousness or agitation
 - 3. known drug abuser
 - 4. past history of seizure and drug abuse
 - 5. auditory and/or visual hallucinations
 - 6. sweating, fever, fast pulse
 - 7. seizures
 - 8. confusion
- F. Detoxification should be performed only under medical supervision following procedures outlined by the medical director infirmary setting.
- G. If an offender's condition deteriorates during the detoxification process, the offender should be transferred to the community hospital.
- H. Initial and on-going assessment should be conducted and documented on the Detoxification Flow Sheet.

IV. ATTACHMENTS

A. 931-4018

Detoxification Flow Sheet

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-54.
- VI. HISTORY: This policy was originally covered by IS11-51, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

POLICY AND PROCEDURE MANUAL

IS11-53

Suicide Prevention

Effective Date: July 28, 2003

Ralf J. Salke

Senior Regional Vice President

Elizabeth Conley, D.O.
Regional Medical Director

George A. Lombardi, Director Division of Adult Institutions

Randee Kaiser, Director

Division of Offender Rehabilitative

Services

Purpose: This procedure establishes guidelines and procedures to manage suicidal or potentially

- suicidal offenders with security requirements and accepted mental health practices.

 A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in
- Prisons, 2003.

 B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health
- services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

A. Suicidal Behavior: Any deliberate act by an offender with either the expressed or implied result being to shorten the lifespan or inflict deliberate, serious self-injury.

III. PROCEDURES:

- A. Offenders should be evaluated upon reception for potentially suicidal behavior as described in IS11-32 Receiving Screening-Intake Unit and IS11-33 Transfer Screening.
- B. Offenders found to have engaged in suicidal behavior or expressing the intent to attempt suicide will be handled according to the procedures outlined in IS12-4.1, Suicide Intervention Procedures.
- C. The Health Service Administrator and Chief of Mental Health Services should insure all staff members who work with offenders are trained to recognize verbal and behavioral cues that indicate potential suicide, and how to respond appropriately.
 - 1. Annual Training should be done with documentation retained in the employee-training file.

Effective Date:

2. Training should include but not limited to; receiving screening related to potential risk, referral, monitoring, and reporting.

IV. ATTACHMENTS

None

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2003, P-G-05 Suicide Prevention Program essential.
- B. IS11-10 Notification in Emergencies
- C. IS11-11 Procedure in the Event of an Offender Death
- D. IS11-32 Receiving Screening Intake Center
- E. IS12-01 Initial Evaluation and Referral Services
- F. IS12-02 Referral Procedures to Mental Health Section
- G. IS12-02.2 Management of Destructive, Potentially Self-Injurious Behavior
- H. IS12-03 Mental Health Programs/Facilities
- I. IS12-04 Crisis Intervention
- J. IS12-04.1 Suicide Intervention Procedures
- K. IS12-04.2 Offender Suicide Observation Assistant Program
- L. IS12-04.3 Mental Health Close Observation
- M. IS12-06 Psychotropic Medications
- N. IS12-06.1 Forced and Involuntary Psychotropic Medications
- VI. HISTORY: This policy was originally covered by IS11-54, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date:

BOB HOLDEN

Governor

GARY B. KEMPKER

Director



2729 Plaza Drive P.O. Box 236 Jefferson City, Missouri 65102 Telephone: 573-751-2389

Fax: 573-751-4099 TDD Available

State of Missouri DEPARTMENT OF CORRECTIONS

Ad Excelleum Conamur - "We Strive Towards Excellence"

OFFICE OF INSPECTOR GENERAL

Compliance Unit

Memorandum

DATE:

April 15, 2004

TO:

Institutional Services Policy and Procedure Manual Holders

FROM:

Sheila A. Scott, Administrative Analyst III

SUBJECT:

IS11-52 Infirmary/Transitional Care Service

Attached is the policy covering IS11-52 Infirmary/Transitional Care Service. The policy has been revised and should be reviewed in its entirety.

Please review this procedure and place appropriately in your manual.

SAS:vf

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

Effective Date: May 14, 2004

IS11-52

Infirmary / Transitional Care Service

Senior Regional Vice President

Elizabeth Conley, D.O.

Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

Randee Kaiser, Director

Division of Offender Rehabilitative Services

- This procedure has been developed to provide appropriate supervised nursing care for Ī. offenders who cannot be adequately cared for in housing units, but do not require acute care Purpose: hospitalization.
 - AUTHORITY: 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, A. 2003.
 - All offenders and staff in a correctional center and institutional APPLICABILITY: B. treatment center under the jurisdiction of the Division of Adult Institution or Division of Offender Rehabilitative Services. Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - Nothing in this procedure is intended to give a protected liberty interest to any SCOPE: C. offender. This procedure is intended to guide staff actions.

DEFINITION: II.

- A disease or disease symptoms beginning abruptly with marked intensity or sharpness, A. then subsiding after a relatively short period of time.
- A pattern of health care in which a patient is treated for an acute episode of B. illness, for the sequelae of an accident or other trauma or during recovery from surgery.
- Acute Disease: A disease characterized by a relatively short duration of symptoms that are C. usually severe. An episode of acute disease results in recovery to a state comparable to the patient's state of health and activity prior to the disease, in passage into a chronic phase.
- The sense of hearing. Auditory: D.

Effective Date: May 14, 2004

A disease or disorder developing slowly and persisting for a long period of time, E. Chronic: often for the remainder of the lifetime of the patient. Glaucoma is an example of a disease that may develop gradually and insidiously.

- A pattern of medical and nursing care that focuses on long-term care of people Chronic Care: F. with chronic diseases or conditions either at home or in a medical facility. It includes care specific to the problem, as well as other measures to encourage self-care, to promote health, and to prevent loss of function.
- A disease that persists over a long period of time as compared with the Chronic Disease: G. course of an acute disease. The symptoms of chronic disease are usually less severe than those of the acute phase of the same disease. Chronic disease may result in complete or partial disability.
- Daily: 24 hour period, 7 days a week. H.
- Exacerbation: An increase in the seriousness of a disease or disorder as marked by greater I. intensity in the signs or symptoms of the patient being treated.
- Infirmary Care / Transitional Care Unit (TCU): Care provided to patients with an illness or J. diagnosis that requires daily monitoring, medication and/or therapy or assistance with activities of daily living at a level needing skilled nursing intervention.
- Medical Accountability Record System (MARS): The electronic medical record system K. utilized by the Missouri Department of Corrections.
- Medical Observation Area: An area that allows for short-term observation of a patient's L. health status. It may or may not be a part of the Infirmary/Transitional Care unit.
- Beds assigned/designated as use for medical or mental observation for specific Observation: M. purposes, such as watching the patient's response to a change in medication regimen; preparation for diagnostics, outpatient procedures or recovering from day surgeries, medical procedures, or behavioral actions that appear questionable.
- Any abnormal condition that follows and is the result of a disease, treatment, or N. injury, such as paralysis after poliomyelitis, deafness after treatment with an ototoxic drug, or scar formation after a laceration.
- Provides a protective environment that does not require 24-hour nursing Sheltered Housing: O. care as opposed to an infirmary/transitional care unit, or observation beds,. The beds can be in the infirmary/transitional care unit, or in other designated areas of the facility (e.g., where hospice-level care is provided). Sheltered housing is equivalent to home care for those not confined to a correctional facility.
- Shift: An 8 hour time period, 7 days a week. For the purpose of this procedure a shift will P. occur 3 times in a 24 hour period.
- Weekday: Monday through Friday, exception of a state recognized holiday. Q.
- Means that the patient can gain the attention of the health Within Sight or Hearing: R. care professional through visual or auditory signals. Call lights and buzzer systems may be in place. The use of nonmedical staff to alert health staff in the event of need does not constitute compliance.

Effective Date:

May 14, 2004

III. PROCEDURES:

- A. Offenders requiring services other than general ambulatory care should be transported to a facility with an infirmary/transitional care unit or local hospital, if an infirmary/transitional care unit or observational services are not provided at the institution. Acute care is usually provided in a controlled environment as provided in an Infirmary/Transitional Care Unit. This pattern of care is often necessary for only a short time, unlike chronic care.
- B. Admission to and discharge from an infirmary/transitional care unit or medical observation area should be on the order of a licensed physician and documented on the Infirmary Log (Attachment A).
- C. If the offender must be transferred to another institution for infirmary/transitional care, or medical observation area, health care staff will notify the associate superintendent/designee of the need to transfer and submit a Medical Appointment form (Attachment B).
- D. The sending institution should complete a Transfer/Receiving Screening-Medical form (Attachment C) and place it inside the offender medical record.
 - The medical record should accompany the offender as outlined in IS11-64 Transfer of Medical Records.
- E. The scope of care provided in the infirmary/transitional care unit may include, but is not limited to such illnesses/diagnoses/conditions as:
 - 1. short-term care for offenders with self-limiting illnesses or injuries,
 - long-term care for offenders with chronic medical conditions that occasionally need medical services that cannot be supplied in general population,
 - 3. care for offenders with certain contagious conditions such as acute active hepatitis, chicken pox and active tuberculosis,
 - 4. care for offenders after discharge from an acute care facility needing convalescent care for medical, surgical or diagnostic conditions,
 - care for offenders prior to admission to an acute care facility for a medical, surgical or diagnostic procedure, and
 - observation after receiving treatment in an emergency department.
- F. The scope of care provided in medical observation areas may include, but is not limited to such illnesses/diagnoses/conditions as:
 - care for offenders prior to or after admission to an acute care facility for a medical, surgical, or diagnostic procedure and or after as clinically indicated,
 - 2. observation after receiving treatment in an emergency department,
 - 3. observation after receiving treatment for a self-declared emergency, and
 - observation of offender who may be developing an acute exacerbation of a chronic disease.

Effective Date: May 14, 2004

- The medical director should have overall responsibility for the quality of care in the G. infirmary/transitional care unit, and medical observation areas and should monitor the care provided.
- A physician should be on-call daily and should make rounds as required by the offender's H. condition.
 - Documentation of the condition should be made in each offender's medical record in the 1. medical accountability record system (MARS).
 - Offenders will be followed according to the following minimum guidelines. 2.
 - Offenders with an acute illness or injury, or an acute exacerbation of a chronic process, 3. shall be seen by the physician each weekday.
 - At a minimum the facility medical director/designee should be contacted by a. phone on weekends and holidays for review of patient care and treatment considerations as indicated by symptoms.
 - Offenders with chronic diagnoses who have no acute problems shall be seen by the 4. physician monthly, depending on the offender's current health status.
 - Offenders on observation status shall be seen by the physician each working day that a 5. physician is scheduled to be on-site.
- The Director of Nursing or supervising registered nurse should supervise the Ĭ. infirmary/transitional care unit seven days a week.
 - 1. There shall be a registered nurse on duty daily.
- The nursing staff should make rounds at least every shift. Encounters should be documented in J. the medical accountability record system and /or the Graphics Record form (Attachment D) according to the following minimum guidelines:
 - A nurse encounter note should be written every shift at a minimum to include vital signs 1. for patients not otherwise defined in this procedure.
 - Patients enrolled in chronic care clinics will be seen in addition to their 2. infirmary/transitional care status to retain their regularly scheduled chronic care clinic visits for nursing and physician encounters.
 - A nurse encounter note should be written every 24 hours for observation patients. 3.
- All offenders in the infirmary/transitional care unit should be within sight or sound of health care K. staff at all times.
- The entire medical record should be available in the infirmary/transitional care unit during the L. infirmary/transitional care stay. Each offender's medical record should be reviewed by the nurse assigned to infirmary/transitional care unit at the beginning of each nursing shift and after each physician visit for orders and changes.

Effective Date:

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M. Nursing procedures should be guided by Swearingen's Nursing Procedure Manual, available in the infirmary/transitional care unit.

- N. The physician should record an admission note with orders in the medical accountability record system for each offender admitted to the infirmary/transitional care unit.
 - 1. The admission orders should include;
 - a. diagnosis,
 - b. activity,
 - c. diet,
 - d. treatments,
 - e. medications, and
 - f. other applicable orders.
- O. Each offender should be assessed as ordered by the physician or as indicated by their medical condition.
 - Assessment, including vital signs, and documentation using SOAP format shall be performed minimally and recorded in the medical accountability record system as follows.
 - a. A nurse encounter note should be written in the medical accountability record system every 2-4 hours for acute patients as indicated by patient "acute" status and/or as ordered by the responsible physician.
 - 1. Documentation should be timed to reflect the actual encounters and events.
 - 2. Entries can not be entered that cover the entire shift (i.e., 7-3 shift note, 3-11 note, etc.) and
 - 3. when identified as "acute" status by the responsible physician, or patient symptoms.
 - b. A nurse encounter note should be written in the medical accountability record system daily to include vital signs for permanent infirmary/transitional care unit patients.
 - 2. A nurse encounter note should be written in MARS every 2-4 hours for the first 24 hours for observation patients.
 - a. Entries cannot be entered that cover the entire shift (i.e., 7-3 shift note, 3-11 note, etc.).
 - P. Significant changes in the offender's health status should be reported to the physician and documented in the medical accountability record system by the assigned infirmary/transitional care unit nurse before the nurse shift change may conclude.

Effective Date: May 14, 2004

- Q. Orders for discharge or transfer should be obtained from the physician.
 - 1. The physician should order transfers or discharges from the infirmary/transitional care unit in a discharge note documented in the medical accountability record system.
 - 2. A nursing discharge summary should be documented in the medical accountability record system by the releasing nurse when the offender leaves the infirmary/transitional care unit.
 - a. Medication orders will be confirmed at this time.
 - 3. Infirmary/transitional care nursing staff should schedule physician ordered follow-up for medication renewal, return follow-up visits, treatments as necessary to insure continuity of patient care.
 - 4. After care instructions should be provided to the offender, verbally and when appropriate, in writing.
 - a. Written instructions when indicated may be provided using the Lay-in/Medical/Duty Restrictions form (Attachment E).
 - 5. The infirmary/transitional care unit medical record should be placed in a designated area for the physician to review.
 - 6. Nursing staff should note the discharge on the Infirmary Log.
 - Nursing staff should contact by telephone the nursing and physician staff from the
 offender's assigned institution to notify them of pending discharge, current status and
 discharge orders.
- R. The housing infirmary/transitional care unit, director of nursing/designee should notify the director of nursing/designee of the offender's assigned institution by telephone to arrange for the offender's return following discharge.
 - 1. The director of nursing/designee at the offender's assigned institution will notify the custody staff by telephone of the offender's discharge so that transportation arrangements can be made.
- S. All infirmary/transitional care unit facilities will permit the following amenities for offenders assigned to the infirmary/transitional care unit with exception specific to suicide observation camera cell;
 - permit personal television after being assigned for over 2-weeks or provide access to a community television when electrical outlets are not available for personal televisions;
 - 2. permit personal radios or the institution may provide a radio after being assigned for over 2-weeks;
 - 3. provide access to a telephone;
 - 4. permit access to a chaplain;
 - permit access to religious VIC's;

May 14, 2004

- 6. permit access to reading materials;
- 7. ensure classification staff are notified of offenders infirmary/transitional care unit housing;
- permit selected canteen purchases in accordance with medical restrictions and storage limitations as outlined in the institutional/transitional care unit standard operating procedures;
- permit access to library and/or recreation with approval of the infirmary/transitional care physician,
- 10. permit visits in the visiting room, when the medical condition allows and such visits are authorized by the responsible physician and as described in established procedures, IS13-3.1 Offender Visitors, and D5-3.4 Visiting Restrictions/Sexual Offenders of Children, and
- 11. offenders admitted to infirmary/transitional care unit camera cell observation will be permitted amenities as described in established procedures IS12-2.2 Management of Destructive, Potentially Self-Injurious Behavior, IS12-4.1 Suicide Intervention Procedures and IS12-4.3 Mental Health Close Observation.
- T. Offenders admitted to Potosi, Eastern Reception Diagnostic, Western Reception Diagnostic, Women's Eastern Reception Diagnostic, South Central and Tipton Correctional Center's infirmary/transitional care unit suicide observation camera cell shall qualify as:
 - 1. Those offenders who pose an imminent danger of self-harm and/or require medical observation in addition to suicide watch.
 - Also refer to established procedures IS12-2.2 Management of Destructive,
 Potentially Self-Injures Behavior, IS12-4.1 Suicide Intervention Procedures and
 IS12-4.3 Mental Health Close Observation will be followed.
 - Admission of an offender to an infirmary/transitional care suicide observation camera cell will be a joint decision of the offender's assigned facility chief of mental health services/designee and the housing infirmary/transitional care unit medical director/designee.
 - a. During regular business hours the chief of mental health services/designee shall notify the facility medical director/designee of the need for an offender placement in an infirmary/transitional care unit suicide observation camera cell within an infirmary/transitional care unit.
 - b. Times other than regular business hours the on-call mental health professional will initially determine the need for admission of an offender to a suicide observation camera cell within an infirmary/transitional care unit.
 - 3. The mental health professional may place an offender in the infirmary/transitional care unit suicide observation camera cell for up to 24 hours without a physician or psychiatrist order if after regular business hours.
 - a. The mental health professional will notify the infirmary/transitional care charge nurse and the on-call psychiatrist of the admission.

Effective Date: May 14, 2004

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- The transitional care charge nurse will notify the facility medical director or h on-call physician of the offender's admission.
- Any security concerns expressed or presented in response to an admission or discharge 4. of an offender from an infirmary/transitional care unit suicide observation camera cell will be referred by the mental health professional to the institutional shift supervisor and or the facility duty officer to resolve.
 - The institutional chief of mental health/designee will contact the shift a. supervisor during regular business hours and the duty officer for times other than regular business hours.
- The institutional chief of mental health and psychiatrist will review all 5. infirmary/transitional care suicide observation camera cell admissions the next regular scheduled day following such admission.
- Offenders admitted to the infirmary/transitional care unit camera cells will be: 6.
 - seen and assessed by mental health staff as established in IS12-4.1 Suicide a. Intervention Procedures, with documentation recorded in the medical accountability record system,
 - seen and assessed by the nurse and medical physician as established in above b. described infirmary/transitional care unit procedures III.A. through S.11.,
 - determination to discontinue a suicide observation in an infirmary/transitional ¢. care unit camera cell should only be made by a mental health professional or psychiatrist, and
 - discharge from an infirmary/transitional care unit camera cell can only be d. ordered by the psychiatrist or medical physician.

ATTACHMENTS IV.

Α.	931-4174	Infirmary Log
В.	931-1842	Medical Appointment
C.	931-3863	Transfer/Receiving Screening-Medical
D.	931-3822	Graphic Record
E.	931-4061	Lay-in/Medical/Duty Restriction

REFERENCES: V.

- National Commission on Correctional Health Care: Standards for Health Services in Prisons, A. 2003, P-G-03 Infirmary Care - essential.
- CMS Infirmary / Transitional Care Unit Reference Modules В.
- Transfer Screening IS11-33 C.
- Transfer of Medical Records IS11-64 D.
- Management of Destructive, Potentially Self-Injurious Behavior E. IS12-2.2
- Suicide Intervention Procedures F. IS12-4.1
- Mental Health Close Observation IS12-4.3 G.
- Offender Visitors IS13-3.1 H.

]	IS11-52		Infirmary/Transitional Care Service			Page 9 of 9 pages
]	Effective Date: *******	May *****	14,	2004 ******	**********	*********
	I. I	05-3.4		Visi	ting Restrictions/Sexual Offenders of Ch	ildren

VI. HISTORY: This procedure was originally covered by IS11-53 Infirmary Care and IS11-53.1 Infirmary Care Procedure located in the Missouri Department of Corrections Institutional Services Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date: May 14, 2004

ATTACHMENT A NOTTUTION MO 931-4174 (3-9 TOTAL ADMISSIONS OFFENDER NAME DOC NUMBER ADMISSION DATE TOTAL DAYS DIAGNOSIS DAYS/ADMISSIONS = AVERAGE LENGTH OF STAY DISCHARGE DATE # INFIRMARY DAYS DATE DISPOSITION

STATE OF MISSOURI
DEPARTMENT OF CORRECTIONS
INFIRMARY LOG

STATE OF MISSOURI	ATTACHME	NT B	
DEPARTMENT OF CORRECTIONS MEDICAL APPOINTMENT	INSTITUTION	DATE	
SUBJECT INMATE NAME		DOC NUMBER	
An appointment has been scheduled for the	above named inmate as follows:		
MEDICAL FACILITY	DATE	TIME	☐ A.M. ☐ P.M.
PHYSICIAN/CLINIC			
SPECIAL INSTRUCTIONS			
HEALTH CARE SUPERVISOR/DESIGNEE SIGNATURE			
MO 931-1842 (10-93) DISTRIBUTION	ON: WHITE - CUSTODY; CANARY - MEDICAL RECO	PRD	

STATE OF MISSOURI DEPARTMENT OF CORRECTIONS MEDICAL APPOINTMENT	INSTITUTION	DATE	
то			
SUBJECT INMATE NAME		DOC NUMBER	
An appointment has been scheduled for th	e above named inmate as follows:		
MEDICAL FACILITY	DATE	TIME	☐ A.M. ☐ P.M.
PHYSICIAN/CLINIC			
SPECIAL INSTRUCTIONS			
HEALTH CARE SUPERVISOR/DESIGNEE SIGNATURE			

ATTACHMENT C

\T. 42756 6 JB/	PARTMENT OF ANSFER/RE				G – I	MEDICAL/MENTAL HEALTH	Transferring Instit	ution						
Offender Name						DOC Number	Date	Time						
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Current Medical Proble	ms	_			_									
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Chronic Clinics		<u> </u>				Pending Specialty Referrals Date/Place								
Significant Medical Histo	yry		***************************************			Daternace								
Physical Disabilities/Limi	itations					Glasses/Contacts								
Assistive Devices/Prosth	ietics					Hearing Aid(s)								
Aental Health History/Co	Alcohol		Orugs											
Yes No			· · · · · · · · · · · · · · · · · · ·			ł								
History Suicide Attempt Date	History Psychotro Medication Date	opic												
Signature	Vaic		Title			Dale								
Transfer Reception	n Screening	DATE				Receiving Institution		<u> </u>	,					
S.O.A.P. FORMAT														
S. Current Complaint						-	riate)							
Current Medications/Treat	ıment	Other Date of Birth/Age Gender Food Handling Approved Yes No Results-MM												
							Date Time A P P Food Handling Approved No No Last Physical							
D. Behavioral/Physical App	pearance				-11	HIV/TB Instruction Given								
														
	P.	В	P.			Mental Health Referral								
						☐ Urgent ☐ Routine ☐ TCU Placement								
nature/Title						IVO Figurations								
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STATE OF MISSOURI

ATTACHMENT E

	DEPARTMENT OF CORRECTIONS		INSTI	ISTITUTION											
1	LAY-IN/MEDICAL/DUTY RESTRICTIONS		DATE	VE .											
OFFEN	DER NAME	DOC NUMBER	DATE												
CURRE	INT ASSIGNMENT		HOUS	ING UNIT											
001111															
نبني سنهر	FULL DUTY - No Restrictions - May Work In Food Service/Fi	ood Handling													
<u></u>	LIMITED DUTY OR MEDICAL RESTRICTION (Must Check Restrictions)	Permanent	Limited To (Date)	Able to Attend School, MOSOP Substance Abuse Classes	Able to Attend Work Activities										
,	Nonsmoking Roommate			☐ YES ☐ NO	☐ YES ☐ NO										
	No Prolonged Standing Assignments			☐ YES ☐ NO	☐ YES ☐ NO										
	Lifting Restrictions ofPounds			☐ YES ☐ NO	☐ YES ☐ NO										
	No High Places or Use of Ladders			☐ YES ☐ NO	☐ YES ☐ NO										
	No Use of Chainsaws or Other Sharp Objects			☐ YES ☐ NO	☐ YES ☐ NO										
i	No Snow Shoveling			☐ YES ☐ NO	☐ YES ☐ NO										
	☐ No or ☐ Limited Exposure to Cold			☐ YES ☐ NO	☐ YES ☐ NO										
	Requires Lower Bunk			☐ YES ☐ NO	☐ YES ☐ NO										
	Requires Lower Floor			☐ YES ☐ NO	☐ YES ☐ NO										
	No Recreational Activities			☐ YES ☐ NO	☐ YES ☐ NO										
	Can Work In Food Service But Cannot Handle Food			☐ YES ☐ NO	☐ YES ☐ NO										
	Other			☐ YES ☐ NO	☐ YES ☐ NO										
	MEDICALLY UNASSIGNED (Must Check One) Inmate is res	stricted to housi	ng unit unless	authorized for release	to specific activities.										
	Lay-In (Temporary Less Than 48 Hours)			End	Date										
	NURSE SIGNATURE														
	Permanent														
	Lay-In (Temporary Over 48 Hours)			End	I Date										
	PHYSICIAN SIGNATURE														
				West Site Coldenand Inm											

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

IS11-51

Special Needs Treatment Plans (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. This procedure ensures the health care needs of offenders with special health conditions, including chronic and convalescent care.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

DEFINITION: П.

A. Special Needs Offenders: Offenders, who by virtue of their status, require on-going medical attention or require reasonable accommodations to function during activities of daily living.

III. PROCEDURES:

- A. Offenders with special needs identified during the receiving screening process should be scheduled for health assessment and enrollment, as indicated, to chronic care clinics.
- B. Offenders whose needs cannot be adequately met through chronic care clinics or who develop a specialized need should be treated on an individualized basis utilizing a written multidisciplinary treatment plan. The treatment planning team should consist of the physician, nursing staff, and any other facility staff who can provide input into facilitating the offender's ability to care for him/herself.
- C. Offenders with individualized treatment plans should be scheduled for physician appointments at least every six (6) months to review and update the treatment plan.

IS11-51 Special Needs Treatment Plans (Essential)

Effective Date: October 15, 1999

D. The developed special needs treatment plan shall include diet and exercitions, adaptation to the correctional environment, medications, the type and duration of diagnostic testing, and the frequency of follow-up for medical evaluation and adjustment of treatment modalities.

IV. ATTACHMENTS

A. 931-3803

Special Needs Treatment Planning Form

V. REFERENCES:

 A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-51.

VI. HISTORY: This policy was originally covered by IS11-50, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999



	DOC NUMBER	DATE OF BIRTH
DIAGNOSIS		
DIET		
EXERCISE		
ALLERGIES		
MEDICATION		
LABORATORY/DIAGNOSTIC TESTING		
,RT-TERM GOAL(S)		
LONG-TERM GOAL(S)		
ROUTINE FOLLOW-UP/FREQUENCY		

	I come	·····
NNING BY	DATE	
PHYSICIAN REVIEW SIGNATURE	DATE	

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

		·
IS11-50 Smoke-free Environment (Important)	Effective Date:	October 15, 1999

Ralf J. Salke

CMS Regional Manager

Gary H. Cambell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. Purpose: This procedure will provide a smoke-free environment for all offenders while inside any building.
 - AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Α. Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

None.

Ш. PROCEDURES:

- A. Educational smoking cessation materials will be made available to any offender who desires it.
- B. No manufacture of tobacco products will take place at the institution.

IV. **ATTACHMENTS**

None.

\mathbf{V} . REFERENCES:

National Commission on Correctional Health Care: Standards for Health Services in Prisons, Α. 1997. P-50.

IS11-50 Smoke-free Environment (Important) Page 2 of 2

Effective Date: October 15, 1999

VI. HISTORY: This policy was originally covered by IS11-48, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-49

Personal Hygiene (Important)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

Gary H. Cambbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

I. Purpose: This procedure ensures that offenders are provided with the required items for personal hygiene and are given access to daily bathing.

- Α. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
- B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

A. Personal Hygiene Items: Soap, toothpaste, toothbrush, razor, and for female offenders, sanitary napkins.

Ш. PROCEDURES:

- A. All offenders will have access to personal hygiene items regardless of ability to purchase such items.
- All areas where offenders are housed will have access to hot and cold running water with a tub or B.
- C. All offenders in general population will have daily access to bath or shower.
 - Offenders housed in special needs units will have access to bath or shower according to 1. standard operating procedures.
- Health care staff should bring issues of concern related to offender personal hygiene or laundry to D. the health services administrator for inclusion in the MAC meeting agenda.

Effective Date: October 15, 1999

- E. Offenders will be allowed a limited amount of hygiene products while in the infirmary. The list of allowable items will be according to the standard operating procedures (SOP).
- F. Issues that may curtail access to personal hygiene needs should be addressed in the MAC meeting for problem resolution.
- G. Laundry services shall be available to all offenders and minimum of a weekly basis.
- H. Haircuts and individual implements should be available to offenders subject to security regulations and mental health considerations.

IV. ATTACHMENTS

None.

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-49.
- VI. HISTORY: This policy was originally covered by IS11-49, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994
 - A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-48

Recreational Exercise (Important)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. This procedure provides the opportunity for regular exercise for all offenders of the facility except offenders in transient status or who are not locked down for more than seven (7) days.
 - AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in A. Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

A. Large Muscle Activity: Walking, jogging in place, basketball, and isometries.

Ш. PROCEDURES:

- The medical status and reason for restriction from any activity should be documented in the A. offender's medical record. The offenders and the classification staff should be advised of any restrictions on a Lay-In/Medical/Duty Restrictions form (Attachment A).
- Medical personnel should recommend restricted participation in sports and other forms of exercise В. as indicated by offender's medical condition on the Lay-In/Medical/Duty Restrictions form and should document such in the offender medical record.
- All offenders should be permitted to participate in large muscle activity one hour per day, three C. days a week.

IS11-48 Recreational Exercise (Important) Page 2 of 2
Effective Date: October 15, 1999

D. In-cell exercises shall not be interpreted as compliance to this policy.

IV. ATTACHMENTS

A. 931-4061 Lay-In/Medical/Duty Restrictions

V. REFERENCES:

A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-48.

VI. HISTORY: This policy was originally covered by IS11-47, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

		DEPARTMENT OF CORRECTIONS LAY-IN/MEDICAL/DUTY RESTRICTIONS			INST	ITUTION	<u> </u>	
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		No Prolonged Standing Assignments				☐ YES	□ NO	☐ YES ☐ NO
		Lifting Restrictions of Pounds				☐ YES	□ NO	☐ YES ☐ NO
		No High Places or Use of Ladders				☐ YES	□ №	☐ YES ☐ NO
		No Use of Chainsaws or Other Sharp Objects				☐ YES	□ №	☐ YES ☐ NO
i		No Snow Shoveling				☐ YES	□ №	☐ YES ☐ NO
		☐ No or ☐ Limited Exposure to Cold				☐ YES	□ №	☐ YES ☐ NO
		Requires Lower Bunk				☐ YES	□ NO	☐ YES ☐ NO
		Requires Lower Floor				☐ YES	□ NO	☐ YES ☐ NO
		No Recreational Activities				☐ YES	□ NO	☐ YES ☐ NO
		Can Work In Food Service But Cannot Handle Food				☐ YES	□ NO	☐ YES ☐ NO
		Other				☐ YES	□ NO	☐ YES ☐ NO
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL.

IS11-47

Diet

Effective Date: July 28, 2003

Polf I Solke

Ralf J. Salke

Senior Regional Vice President

Elizabeth Conley, D.O.
Regional Medical Director

George A. Lombardi, Director Division of Adult Institutions Randee Kaiser, Director

Division of Offender Rehabilitative

\$ervices

I. Purpose: This procedure ensures all offenders receive a nutritionally adequate diet and to ensure medically necessary nutritional diets are available for offenders in need of special diets.

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
- B. **APPLICABILITY:** Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. **SCOPE:** Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

A. **Medical Diet:** Special diets ordered for temporary or permanent health conditions that restrict the types, preparation, and/or amounts of food. Examples include restricted calorie, low sodium, low fat, pureed, soft, liquid, and nutritional supplementation diets. (This procedure does not include special diets for religious or security reasons).

III. PROCEDURES:

- A. The dietary manual outlines available diets.
- B. Therapeutic medical diet should be provided as ordered by the physician or dentist for clinically indicated health needs.
- C. Therapeutic diet orders should include type of diet, duration for which it is to be provided and special instructions, if any.
- D. Health Staff should receive training in food-drug interactions, instruct patients accordingly. (E.g., caffeine may make a number of psychotropic medications less effective).

IS11-47 Diet Page 2 of 2

Effective Date:

E. The health care staff should send written notification to the food service manager and classification staff regarding offender therapeutic dietary needs and the period of time for the diet as ordered by the physician or dentist.

- F. Regular and therapeutic diets should be reviewed by a registered or licensed dietitian whenever a substantial change in the menu is made or at least every six- (6) months.
- G. The food service manager should conduct staff education for food service staff on therapeutic diets annually.
- Bona fide food allergies are recognized with documented medical history to validate the allergy.
 Non-documented food allergy may require testing or extra monitoring necessary to ensure there is an actual allergy.

IV. ATTACHMENTS

- A. Food Guide Pyramid
- B. Department of Corrections Daily Food Guide.

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2003, P-F-02 Nutrition and Medical Diets *important*.
- B. IS10-1.8 Menu Planning
- VI. HISTORY: This policy was originally covered by IS11-46, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date:

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

IS11-46 Health Education and Promotion (Important)

Effective Date: October 15, 1999

CMS Regional Medical Director

CMS Regional Manager

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. This procedure ensures offenders receive health education and training in health maintenance and self-care skills.
 - Α. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

Π. **DEFINITION:**

None.

Ш. PROCEDURES:

- Health education and self-care instructions should be provided during sick call encounters. A.
 - 1. Verbal instructions should be provided to the offender.
 - 2. Written instructions may supplement verbal instructions.
- B. Health education should be provided during chronic care clinics.
 - Patient Education Guides may be utilized during clinics (Attachments A, B) as well as 1. outside resources of information such as from the American Heart Association, etc.

Effective Date: October 15, 1999

- C. Health care staff should participate in educational presentations for the offenders as requested by the health services administrator/designee, and be available, as well as participate in chronic care clinic education provided for offenders.
- D. Instruction sheets for minor, commonly occurring ailments should be readily available to the offenders during sick call. Education sheets are provided in nursing protocols.
- E. Appropriate videos and printed educational materials should be requested from CMS, the Centers for Disease Control, Public Health Department, or other agency providing such information to hand out to the offenders during sick call, chronic care clinics, or educational seminars.
- F. Community resource involvement should be encouraged.
- G. Health education and self-care instructions should b included in the Plan (P) of the SOAP note.

IV. ATTACHMENTS

A. 931-3836 Patient Information Seizure Disorders-DO's
 B. 931-3853 Patient information for Diabetes Mellitus

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-46.
- VI. HISTORY: This policy was originally covered by IS11-45, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

Take your seizure medication regularly. This will help reduce the number and severity of seizures.

Keep a record of events surrounding seizures. Write down the number and durations of seizures, time of occurrence, sleeping and eating patterns. Be sure to include your activity prior to the seizure. This will help determine proper therapy to control seizures.

If possible, avoid taking medication on an empty stomach.

Brush teeth frequently and massage gums to prevent infection.

Practice regularity and moderation in your daily activities; eat, exercise, rest, and avoid seizure stimulating stresses, as possible.

Report any significant changes in your health status, such as, easy bruising, bleeding gums, fever, infections or abnormal skin condition.

Participate in activities, both physical and mental (activity tends to inhibit, not stimulate seizures). Moderation is the key.

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DATE	NURSE SIGNATURE	DATE
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31-3836 (10-94)

DISTRIBUTION: ORIGINAL - MEDICAL FILE CANARY - INMATE

DO'S

- A. Become familiar with diabetes and how it affects your body
 - 1. Visit your physician on a regular basis
 - 2. Attend any available classes
 - 3. Read literature on diabetes
- B. Keep daily routine that is fairly consistent
 - 1. Get an adequate amount of rest and sleep
 - 2. Exercise regularly
 - a. avoid spurts of exercise before meals
 - b. exercise 1½ hours after meals
- C. Follow prescribed dietary regimen
 - 1. Eat daily as ordered by your doctor
 - 2. Learn how to estimate food quantities for nutritional values
 - 3. Avoid highly concentrated carbohydrates
 - 4. Normalize body weight, as prescribed by your doctor
 - 5. If taking insulin, eat extra calories when unusual physical activity is required, as instructed by your doctor or nurse
- D. Familiarize yourself with aspects of insulin. Your doctor or nurse will give you written information about the insulin or pill you take, and what to do if you should have a problem. One problem that happens to many diabetics at one time or another is hypoglycemia (low blood sugar). If your blood sugar gets too low, you may have these feelings:
 - 1. palpitations

- 4. trembly
- 2. feeling nervous
- 5. drowsy
- 3. sweat; cold, clammy
- 6. light-headed

If you start having these feelings, let your correctional officer know at once! You should be given something sweet to eat or drink if your blood sugar is too low.

- E. Take medication as directed
- F. Proper Foot Care:
 - 1. Inspect feet routinely for calluses, corns, blisters, abrasions, and nail abnormalities. Remember, do not remove any calluses or nails, report problems to your doctor
 - 2. Bathe feet daily. Dry well, especially between the toes
 - 3. Keep feet dry
 - 4. Wear well fitting shoes
 - 5. Wear clean nonrestrictive socks
 - 6. Avoid injuries to feet. Report injuries to the nurse or doctor by submitting a Medical Services Request form
 - 7. Do foot exercises
- G. During period of illness, submit a Medical Services Request form

INMATE SIGNATURE	DATE	NURSE SIGNATURE	DATE

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-45

Health Evaluation of Offenders in Administrative Segregation and Protective Custody (Important) Effective Date: October 15, 1999

CMS Regional Manager

Gary H. Campbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director **Division of Offender Rehabilitative** Services

I. Purpose: This procedure ensures that offenders who are confined in administrative segregation or protective custody have direct access to health care services.

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
- В. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. DEFINITION:

None.

Ш. PROCEDURES:

- A. The health authority or designee will be notified immediately of any offender pending placement in administrative segregation/protective custody.
- Medical personnel will evaluate the offender and review their health record prior to placement. B. when possible, for any medical contraindications to her/his administrative segregation/protective custody placement. When evaluations can not be completed immediately, they should be completed as soon as possible.
- C. Medical personnel will document the assessment and medical record review on the initial medical documentation.

Effective Date: October 15, 1999

D. The health care staff should ensure the Administrative Segregation/Protective Custody area has Medical Services Request Forms (Attachment A).

- E. The offender may request sick call by submitting a Medical Services Request Form (Attachment A).
- F. The health care staff should make rounds in the segregation area daily and retrieve any Medical Services Request Forms as stated in the site standard operational procedures (SOP).
- G. Offender health care encounters should be documented in the offender's medical record.
- H. Offenders needing medical intervention, unable to be completed within the segregation area, should be scheduled for a clinic visit.
- I. Health care rounds should be documented on the Segregation Medical Documentation (Attachment B).

IV. ATTACHMENTS

A. 931-1319 Medical Services Request Form
B. 931-3762 Segregation Medical Documentation

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-45.
- VI. HISTORY: This policy was originally covered by IS11-44, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

Attachment A

7	STATE OF MISSOURI			ſ	NAME OF INSTITUTION	** *******************************	:
	DEPARTMENT OF CORRECTIO						
	MEDICAL SERVICES REC	QUEST				DATE	
_NTS NAME					REGISTER NUMBER	DATE	
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

IS11-44.2	Mental Health Continuity
	Of Care (Important)

Effective Date: October 15, 1999

Gary H. Campbell, D.O.

CMS Regional Medical Director

CMS Regional Manager

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- T. This procedure ensures offenders receiving mental health services while incarcerated are informed, prior to release, of mental health resources in the community. Mental health staff should attempt to coordinate resources available to "special needs" offenders to minimize deterioration in functioning during transition to community living.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. Nothing in this procedure is intended to give a protected liberty interest to any SCOPE: offender. This procedure is intended to guide staff actions.

n. **DEFINITION:**

None

III. PROCEDURES:

- Offenders who are provided with mental health services during incarceration should be referred A. for continued care when released to the community, if such follow-up is indicated.
- Mental health staff should attempt to anticipate release of offenders receiving mental health B. services so that planning for referral to community agencies can be initiated at least one month prior to release.
- Offenders currently on prescribed psychotropic medication should be provided with thirty- (30) C. days supply of medication at discharge.

Effective Date: October 15, 1999

- D. Offenders with a history of chronic mental illness may require extensive support services if they are to make a satisfactory transition to community living. In these instances, mental health staff should assist in coordination of the following:
 - 1. housing
 - 2. appointment at appropriate community mental health agency.
- E. An offender whose mental condition indicates that appropriate function in within the community is not probable due to chronic mental illness should be evaluated by the psychiatrist to determine if the offender should be civilly committed to a state psychiatric facility. If the evaluation indicates commitment is advisable, mental health staff should make appropriate arrangements for initiating civil commitment proceedings.
- F. To facilitate continuity of care, the community mental health agency to which the offender has been referred should be sent pertinent information about treatment during incarceration, providing the offender consents to the release of the information. The offender's consent should be documented by completion of the Pre-Approved Authorization for Release of Information-Medical (Attachment A).
- G. Mental health staff should document planning and/or referral to community agencies in the offender's Medical Record.

IV. ATTACHMENTS

A. 931-3811

Pre-Approved Authorization for Release of Information Medical

V. REFERENCES:

A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-44.

VI. HISTORY:

A. Original Effective Date:

October 15, 1999

B. Revised Effective Date:



ر حر	PRE-APPROVED AUTHORIZATION FOR RELEASE OF INFORMATION — MEDICAL
146	

NAME	DOC NUMBER	SOCIAL SECURITY NUMBER
The above named inmate her contracted physicians as well a all of my medical records and re of written records, and specifical	by authorize Correctional Medical System the Missouri Department of Corrections ted information about my medical conditional through the conditional terms authorize:	ns, its employees, its agents, any of its s and any of its employees to release on and medical status including copies

- (1) The re-release of any medical records pertaining to myself not created by Correctional Medical Systems. its employees or its contracted physicians, but in Correctional Medical Systems possession because they were sent to Correctional Medical Systems from other health care provider.
- (2) The release of any information regarding my HIV status and information that will reveal that I either do or do not have AIDS. I understand that this information may be on medical documents other than the actual lab test. I understand that a release of my medical records includes medical records that may specifically refer to, or indirectly relate to, my HIV/AIDS status and I hereby authorize the release
- (3) The release of specific information in my medical record may include a history of drug or alcohol abuse or mental health treatment, and I understand such information may be protected by Federal Confidentiality Rule 42 CFR Part II, and hereby expressly authorize the release of that information.

NAME		
	ADDRESS	TELEPHONE
	<u> </u>	
	•	

I hereby release and hold harmless Correctional Medical Systems, its employees, and its contracted physicians as well as the Missouri Department of Corrections from any liability which may occur as a result of the disclosure and/or dissemination of the records or information contained therein resulting from the access permitted to the authorized persons named above. This consent is valid for forty-five (45) days from the date of signature. I understand that I have the right to revoke this consent in writing at any time during the forty-five (45) day period.

I certify that I am fully aware that certain state and federal regulations as well as policies of some individuals and private agencies require that I voluntarily and knowingly sign this document before Correctional Medical System's, its employees, or its contracted physicians are permitted to disclose any information or release records and documents concerning me. This release authorizes disclosure of information that would otherwise be considered confidential. Photostatic copies of this release shall be considered as valid as the original.

SIGNATURE			DATE
NOTARK			
NOTARY			
notary public embosser or Black rubber stamp seal	STATE OF		COUNTY (OR CITY OF ST. LOUIS)
	SUBSCRIBED AND SWORN BEFORE	ME, THIS	
	DAY OF	19	USE RUBBER STAMP IN CLEAR AREA BELOW.
	NOTARY PUBLIC SIGNATURE	MY COMMISSION EXPIRES	OSE ROBBER STAMP IN CLEAR AREA BELOW.
	NOTARY PUBLIC NAME (TYPED OR PRINT	(ED)	

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-44.1

Continuity of Care

Effective Date: October 6, 2003

Senior Regional Vice President

beth Conley, D.O. 6 Regional Medical Director

George A. Lombardi Director

Division of Adult Institutions

Randee Kaiser, Director

Division of Offender Rehabilitative

Services

- I. This procedure assures that continuity of care is provided to offenders from admission to Purpose: discharge during their incarceration.
 - A. AUTHORITY: 217.040, 217.075, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. **DEFINITION:**

- A. Department's Health Care Administrator-Assistant Division Director, Health Services. Division of Offender Rehabilitative Services.
- B. Health Care Administrator/designee: Designee shall be appointed by Correctional Medical Services.
- C. MARS:

Medical Accountability Record System (computer medical record).

III. PROCEDURES:

- When an offender is transferred to an institution from another institution, the offender's medical A. record should be reviewed prior to transfer to determine:
 - 1. current treatment regimens,
 - 2. current health assessment,
 - 3. conditions requiring follow up (medical, mental health, or dental),
 - 4. any Chronic Care Clinic assignment, and
 - 5. any pending referrals or scheduled specialty appointment, etc.

Effective Date:

B. Prior to transfer, intrasystem transfer medical record review should be documented on the

- Transfer/Receiving Screening-Medical (Attachment A) and placed in the offender's medical record.
- C. Upon notification that an offender should be transferred to another institution within the system, health care staff should review the offender's medical record and complete the Transfer/Receiving Screening-Medical (Attachment A). The form should be sent to the receiving institution with the offender's medical record.

- D. When an offender is referred for off-site care, pertinent medical information should be provided using the Off-Site Referral form (Attachment B).
 - 1. A request for referral must be entered by the physician/designee for off-site specialty requests.
 - a. A request for referral can be entered by the physician utilizing the "Request Referral" (MARS) field found at the left bottom corner of the doctor encounter screen by placing a "Y" in this field. Upon exit from the encounter, the physician will be prompted for pertinent information for referral submission.
 - b. A request for referral can also be entered by the physician/designee utilizing the F-9 Initiation Menu "06" - MARS.
 - 2. Once the referral has been approved, the request will be sent to a suspension file until the specialist encounter is scheduled. From the first MARS screen choose F-7, 03. Mark an X for each appointment being scheduled and then press the enter key. The referrals will be displayed for scheduling. Enter the specialist code or put a question mark to find the code. Enter the date and time and press enter. The specialist encounter is now scheduled and can be viewed by pressing the F-4, F-19 keys from the first MARS screen. The processed referral history can also be viewed by pressing the F-4, F-16 keys.
 - 3. Once the offender has seen the specialist, the specialist notes must be entered into MARS utilizing the specialist encounter F-15, from the first MARS screen. Enter the Assessment, Plan, and Formulary following the on screen prompts. The hard copy specialist encounter recommendations should be implemented (see ISIS11-30 Hospitalized and Specialized Ambulatory Care) on a timely basis and entered into MARS as appropriate.
 - a. The initial request for specialty referral will require entering a request for referral as referenced above. The first follow-up after an initial specialty appointment will not require another (or second) request for referral; Example; the first follow-up after a (e.g., surgery or casting). These notes will be documented on the Specialist Contact line (the first line F-13) as such: Followup No.1 (date) notes, ET. This line is also where any biopsy results or information received after the initial notes have already been entered is documented. This line is also where non-contract specialty referrals such as lab tests, knee braces, ET. would be documented. An example would be: Hepatitis lab schedule for (date) or left knee brace issued as ordered ET.
 - b. Any request for specialty follow-up after the first return will require submission of a new request for referral. These will require scheduling and documentation using the Schedule Specialist as described above.

Effective Date:

- E. The transfer/Receiving Screening-Medical form should be completed when an offender is scheduled for an off-site medical appointment. The form should be placed in a sealed envelope and attached to the Medical Appointment Form/notification (Attachment A). A copy should be retained in the offender's medical record.
- F. The Transfer/Receiving Screening-Medical form should be completed when an offender is scheduled for an outside medical appointment. The form should be placed in a sealed envelope attached to the computer generated eligibility form.
 - 1. The associate superintendent/chief of custody/ or designee should be advised of the pending appointment by completing the Medical Appointment form per standard operating procedure. (See also IS 11-42 Patient Transport)
- G. The associate superintendent/designee should receive a copy of the Transfer/Receiving Screening-Medical whenever special transportation arrangements are necessary. Additionally, special transportation requirements should be documented by medical staff on the Medical Transportation Requirements form; reference IS11-42 Patient Transport.
- H. All community health care providers and hospitals that have cared for an offender during his/her incarceration shall provide a copy of all medical records in their possession related to each offender to the department's health care administrator/designee.
- I. Upon notification of pending offender release, health care staff should review the offender's medical record to determine need for:
 - 1. aftercare referrals
 - 2. notification of health department
 - 3. limited supply of medication
- J. The medical records review and after care planning prior to offender release should be documented in the offender's medical record. When possible, the offender should be provided with information related to aftercare planning.
- K. Discharge from infirmary care should include provisions for indicated follow-up care.

IV. ATTACHMENTS

A.	931-3863	Transfer/Receiving Screening -Medical
В.	931-1842	Medical Appointment Form
C.	931-4171	Medical Transportation Requirements

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2003, P-E-12 Continuity of Care During Incarceration *essential*.
- B. RSMo 217.075 Offender records, public records, exceptions (Revised Statutes of MO 2000)
- D. IS11-30 Hospital and Specialized Ambulatory Care
- E. IS11-42 Patient Transport
- VI. HISTORY: This policy was originally covered by IS11-41.1, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A.	Original Effective Date:	August 15, 1994
B.	Revised Effective Date:	October 15, 1999

C. Revised Effective Date:

STATE OF MISSOURI DEPARTMENT OF CORRECTIONS TRANSFER/RECEIVING SCREENING - I				/IEDIC	AL	Transferring Institution					
Inmate Name				DOC N	umber		Date	Time A			
N H Other	Age	Gender	□F	Date of	Birth	Food Handling Yes	Approved No				
Current acute conditions/pro	obiems										
Current conditions/problems	3					<u> </u>					
Current medications - name	, dosage, frequency, dura	tion	<u></u>	·····		***************************************					
Acute short-term medica		***									
Chronic long-term medic											
Chronic psychotropic me	∌dications										
Follow-up care needed											
Last ppd Results-Mi	M If positive – treatm	ent dates	Date o	of last phy	sical	M-score		Duty status			
Chronic clinics					y referrals		****	, out, states			
Significant medical history					110						
ical disabilities/limitation	ıs		··	Assistive	devices/prosthetic	S	Glasses	Contacts			
Mental health history/concern	ns	**************************************	···	<u> </u>							
Substance abuse HX suicide attempt	☐ Yes ☐ No	Alcohol sychotropic medica		∕es □)rugs ☐ Ye					
Signature	<u> </u>	Metioniopie medica	HIOTE	Title	Previous r	Sychiatric no	<u>spitalizations</u>	Dare •			
TRANSFER RECEPTI	ION SCREENING	DATE		TIME	□ A.N □ PN		tion				
S.O.A.P. FORMAT			-								
S. Current complaint Current medications/treatment O. Physical appearance/behavior					position (instruction Routine sick care Emergency referency referency referency management of the sick	all – instruction ferral tion given rral urge evaluation ram limitation	ns given				
					Specialty re Chronic clir Other Infirmary place	eferrals nics ment					
	R		<u>}</u>	Signature	and title						

MO 931-3863 (8-96)

STATE OF MISSOURI			
DEPARTMENT OF CORRECTIONS MEDICAL APPOINTMENT	INSTITUTION	DATE	•
-			
ECT INMATE NAME		DOC NUMBER	
An appointment has been scheduled for the above	named inmate as follows:		
MEDICAL FACILITY	DATE	TIME	
PHYSICIAN/CLINIC	····		□ Р.М.
SPECIAL INSTRUCTIONS			
		<u></u>	
			······
		··········	
HEALTH CARE SUPERVISOR/DESIGNEE SIGNATURE			
MO 931-1842 (10-93) DISTRIBUTION: WHIT	E - CUSTODY, CANARY - MEDICAL REC	CORD	

	· · · · · · · · · · · · · · · · · · ·	·
		□ A.M. □ P.M.
DATE	TIME	<u></u>
named inmate as follows:		
	DOC NUMBER	
INSTITUTION	DATE	
	named inmate as follows:	named inmate as follows:

I OFFENDERS NAME		DCC NUMBER
STITUTION		
CHECK APPLICABLE AREA		
1. PRIVATE TRANSPORTATION	2. ARE MASKS INDICATED	3. TYPE
LI YES □ NO	YES NO	□ N-95 □ SURGICAL □ HEPA
*NOTE: AT LEAST ONE WINDOW MUST BE	OPENED A MINIMUM OF 1/2 INCH TO	O ALLOW FOR PROPER VENTILATION.
4. ARE GOWNS INDICATED YES IF SOILING IS LIKELY YES F	FOR ALL RIDING IN VEHICLE OR ENT	TERING ROOM \(\subseteq \text{NO} \)
5. ARE GLOVES INDICATED		LIMO NOOM LIMO
YES FOR TOUCHING CONTAMINATED		ING IN VEHICLE OR ENTERING ROOM
6. UNIVERSAL PRECAUTIONS SHOULD BE FOLLOWED). SPECIAL PRECAUTIONS ARE ALWAYS INDICA	ATED FOR HANDLING BLOOD. (REFER TO DS-5.2)
7. THE FOLLOWING CONTAMINATED MATERIALS OR 'B THESE MATERIALS ARE THEN TURNED OVER TO IN:	BODY FLUIDS ARE DOUBLE BAGGED AND LABE STITUTIONAL MEDICAL STAFF FOR DISPOSAL.	ELED PRIOR TO BEING PLACED IN THE TRUNK OF THE VEHICLE
*BODY FLUIDS INCLUDE BLOOD, SEMEN, DRAINAGE AND SALIVA.	E FROM SCRAPES AND CUTS, FECES, URINE, V	VOMITUS, RESPIRATORY SECRETIONS (I.E. NASAL DISCHARGE
8. ADDITIONAL PRECAUTIONS OR INSTRUCTIONS:		
MEDICAL STAFF PRINTED FULL NAME		
"FDICAL STAFF SIGNATURE	DATE	TIME
NSPORTING OFFICER'S PRINTED NAME	TRANSPORTING OFFIC	CER'S SIGNATURE
HANSPORTING OFFICER'S PRINTED NAME	TRANSPORTING OFFK	CER'S SIGNATURE

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

POLICY AND PROCEDURE MANUAL

IS11-43

Nursing Assessment Protocols

Effective Date: July 28, 2003

Ralf J. Salke

Senior Regional Vice President

Elizabeth Conley, D.O.
Regional Medical Director

George A. Lombardi, Director Division of Adult Institutions

Randee Kaiser, Director

Division of Offender Rehabilitative

Sérvices

Purpose: This procedure provides nursing staff with written, physician-approved guidelines for the

- identification and care of minor ailments and emergency situations.
- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
- B. **APPLICABILITY:** Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

- A. Nursing Assessment Protocols: Written instructions or guidelines that specify the steps to be taken in evaluating a patient's health status and providing interventions. Such protocols may include acceptable first-aid procedures for the identification and care of ailments that ordinarily would be treated by an individual with over-the -counter medication or through self-care. They also may address more serious symptoms such as chest pain, shortness of breath, or intoxication. They provide a sequence of steps to be taken to evaluate and stabilize the patient until a clinician is contacted and orders are received for further care.
- B. SOAP: A charting/recording process which reflects subjective complaints, objective findings, and assessment (e.g., nursing diagnosis), and plan of care or treatment provided.
- C. Standing Orders: Written orders that specify the same course of treatment for each patient suspected of having a given condition, and that specifies the use and amount of prescription drugs.

III. PROCEDURES:

Effective Date:

- A. Nursing protocols should be prepared by the regional medical director/designee and the state director of nursing/designee.
- B. Current signed and dated copies of the nursing protocols should be available in each area where treatment is provided.
- C. The original signed copy of the Nursing Protocols should be retained by the regional medical director.
- D. Nursing protocols should be reviewed, revised, and approved at least annually. Primary responsibility for this rests with the regional medical director; assistance and input from the nursing staff is encouraged. Outdated protocols will be maintained in the regional medical director's office to ensure they are properly maintained through change of personnel.
- E. Nursing staff should be provided orientation and inservice prior to utilization of the nursing protocols and annually. This education should include the review of each protocol. Training should be documented in the nurse's individual folder, which is maintained by the health services administrator/designee. The health services administrator/designee should provide the training.
- F. The signature of nursing staff approved to use the nursing protocols should be documented on the Nursing Protocols Signature Sheet (Attachment A).
- G. The current signature sheet should be retained with the original Nursing Protocols Manual in the health services administrator's office.
- H. Adequate copies of offender education sheets should be provided.
- Nursing protocols will not include any directions regarding prescription medications, except in limited emergency situations.
 - 1. Utilization of life saving emergency medications (e.g., nitroglycerin, epinephrine) requires a subsequent physician's order. Any use of prescribed medications for the use of emergency life threatening situations must be in compliance with regulations set forth by Missouri nursing board and national professional organizations, approved by the site responsible medical director and regional medical director.
- J. The use of approved over-the-counter medications should be utilized as outlined in the nursing protocols.
- K. Nursing protocols should be utilized at sick call and unscheduled offender visits.
- L. If offenders have been seen more than two (2) times with the same complaint and have not been seen by a physician, they should be scheduled to see the physician (or according to IS11-38 Sick Call).
- M. Referral to the physician may involve immediate referral to the physician, telephone contact with the physician, or scheduling the offender to see the physician.
- N. Nursing staff should utilize the SOAP format in the offender's medical record on the MARS System.
- O. Over-the-counter medications provided using the nursing protocols should be documented in the non-prescription section of MARS (See IS11-27.8 Medication Administration Record).

- P. The offender must sign receipt of over-the-counter medications on the MAR or MSR.
- Q. The offender should receive verbal aftercare instructions and/or copy of appropriate printed instructions.
- R. Standing orders are not used in the facility, with the exception of preventive medication practice (e.g., immunizations) that are in keeping with current community practice and require a subsequent provider's signed order.
 - 1. Immunizations should have a signed consent by the offender.
- S. This policy does not address treatment protocols (or clinical pathways/guidelines) which are used by practitioners, such as physicians, physician assistants, or nurse practitioners.

IV. ATTACHMENTS

A. Nursing Protocols Signature Sheet

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2003, P-E-11 Nursing Assessment Protocols *important*.
- B. CMS Nursing Protocol Manual
- C. IS11-27.8 Medication Administration Record
- D. IS11-38 Sick Call
- VI. HISTORY: This policy was originally covered by IS11-40, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date:

In affixed signature indicates I have read and understand the scope of the Nursing Protocols contained in this manual. I have the necessary skills, knowledge and understanding to use these protocols. I further acknowledge any variance from the approved procedures is not acceptable. I understand that the protocols are by no means exhaustive and I am expected to know my limitations and to seek assistance from other healthcare professionals as needed. Utilization of the Nursing Protocols shall be documented in the inmate Medical Record and signed, using my signature and title.

PRINTED NAME OF NURSE	SIGNATURE AND TITLE OF NURSE	LICENSE #
PRINTED NAME OF NORDE		
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	1	
		1
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-42

Patient Transport (Important)

Effective Date: October 15, 1999

CMS Regional Manager

Gary H. Campbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

I. Purpose: This procedure ensures offender access to care is maintained through timely movement to medical, dental and mental health clinics.

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
- В. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

None.

Ш. PROCEDURES:

- A. The health services administrator should explore scheduling options with the associate superintendent/designee to determine how to structure sick call, clinics and on-site health care appointments. Factors to consider include:
 - 1.
 - 2. institutional schedule (e.g. counts, meals, recreation, visiting times, programs)
 - 3. escort availability.
 - 4. segregation status.
- The health services administrator should determine the institution's capacity to manage routine B. off-site health care appointments.
- C. The health services administrator/designee should provide correctional staff with notification of offenders requiring transportation related to health care with as much advance notice as possible.

Effective Date: October 15, 1999

Medical staff should document special requirements for transportation utilizing the Medical Transportation Requirements form (Attachment A)

- D. Health care staff should complete required institutional documentation for offender movement for transport.
- E. A designated health care staff member should maintain the off-site referral log, (Attachment B) in order to monitor pending, completed, or missed appointments.
- F. If scheduled health care activities are canceled due to security issues, the activities should be rescheduled as soon as possible.
- G. A report enumerating missed off-site health care appointments should be provided at MAC meetings.
- H. Transportation of offenders should occur in a manner that maintains confidentiality of medical records and health information (i.e., accompanying patient information in sealed envelope) as well as consideration of the offender's health status in regard to the transportation period.
- I. The offender should not be notified of date, time, or location of off-site health care appointments due to security concerns, unless special restrictions are needed, in which case the offender may be placed in the Infirmary.
 - 1. Classification staff should be notified of the need for segregation and special instructions.
- J. A sufficient supply of medication should be made available to the offender on prescribed medication during any transport. (Medical or those greater than 24 hours in duration.)
- K. All offenders returning from out-counts should be given a medical evaluation upon return.

IV. ATTACHMENTS

- A. 931-4171 Medical Transportation Requirements
- B. 931-4175 Off Site Referral Log

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-42.
- VI. HISTORY: This policy was originally covered by IS11-33, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994
 - A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

TEFENDERS NAME				DOC NUMBER
<u>-</u>				200 NOMBEN
4STITUTION				
1. PRIVATE TRANSPORTATION	14 485 44000 44010 4550			
☐ YES ☐ NO	2. ARE MASKS INDICATED YES NO	Ť	3 TYPE SUF	RGICAL HEPA

*NOTE: AT LEAST ONE WINDOW MUS	ST BE OPENED A MINIMUN	OF 1/2 INCH TO ALLOW	/ FOR PROPER VE	NTILATION.
YES IF SOILING IS LIKELY Y	ES FOR ALL RIDING IN V	EHICLE OR ENTERING F	ROOM NO	
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6. UNIVERSAL PRECAUTIONS SHOULD BE FOLI		S FOR ALL RIDING IN V		
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7. THE FOLLOWING CONTAMINATED MATERIALS THESE MATERIALS ARE THEN TURNED OVER	S OR *BODY FLUIDS ARE DOUBLE R TO INSTITUTIONAL MEDICAL ST	BAGGED AND LABELED PRIOF AFF FOR DISPOSAL.	R TO BEING PLACED IN	THE TRUNK OF THE VEHICLE
*BODY FLUIDS INCLUDE BLOOD, SEMEN, DRA AND SALIVA.			RESPIRATORY SECRET	IONS (I.E. NASAL DISCHARGE)
8. ADDITIONAL PRECAUTIONS OR INSTRUCTIONS:				
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				<u> </u>
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MEDICAL STAFF PRINTED FULL NAME				
MEDICAL STAFF FRINTED FULL HAME				
"DICAL STAFF SIGNATURE		DATE	TIME	
ANSPORTING OFFICER'S PRINTED NAME		TRANSPORTING OFFICER'S SIGNA	TURE	
FRANSPORTING OFFICER'S PRINTED NAME		TRANSPORTING OFFICER'S SIGNA	TURE	
•		<u> </u>		i

COMPLETED REQUESTED FOLLOW DATE RESCHED. ULED DATE CANCELL REASON DATE SCHEDULED DATE CONSULT FORM APPROVED HEASON PHYSICIAN ORDEA Date DOC NUMBER OFFENDER NAME MO \$31.4175 (2.95)

BL. ARTMENT OF CORRECTIONS
OFF-SITE REFERRAL LOG

BO3 HOLDEN

Governor

GARY B. KEMPKER

Director



2729 Plaza Drive P.O. Box 236 Jefferson City, Missouri 65102

> Telephone: 573-751-2389 Fax: 573-751-4099 TDD Available

State of Missouri DEPARTMENT OF CORRECTIONS

Ad Excellerim Conamur - "We Strive Towards Excellence"

OFFICE OF INSPECTOR GENERAL

Compliance Unit

Memorandum

DATE:

May 2, 2002

TO:

Institutional Services Policy & Procedure Manual Holders

FROM:

Sheila A.Scott. Administrative Analyst

riela a. Slot

SUBJECT:

IS11-41 Emergency Services

Attached is the procedure covering Emergency Services. This procedure has been reviewed and revised by a task force.

Major changes are as follows:

- II. A. "This may include at times a response to a self-declared emergency." has been added.
- III. A. "days" has been added.
- III. E. 1. b. (1) "The rope will be cut without disturbing the knot if possible" has been added.
- III. E. 2. was changed to "Medical staff will direct whether the offender should be transported to the medical unit and the manner of transportation".
- III. H. "CPR" has been changed to "appropriate measures".
- III. J. was reworded to include the computer generated Consultation Request format and the Off-site Referral Log.
- III. N. was broken down for each request of information.

III. R. has been added.

III. IV. Attachments have been revised to include all attachments.

III. V. B. has been added.

Please read the procedure in its entirety and place appropriately in your manual.

Thank you.

SAS:mw

Attachments

IS11-41 Emergency Services

Effective Date: May 2, 2002

Ralf J. Salke

CMS Regional Vice President

Salker

Lance Luria, MD CMS Regional Medical Director

George A. Lombardi, Director

Division of

Adult Institutions

William F. Potter, Director

Division of Offender Rehabilitative Services

Denis Agniel, Chairman

I. PURPOSE: This procedures ensures there is a written plan to provide 24 hour emergency medical, mental health and dental care to offenders as needed.

- A. AUTHORITY: 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
- B. APPLICABILITY: Standard operating procedures specific to provisions of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the chief administrative officer/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITIONS:

- A. Emergency Care: Care for an acute illness or an unexpected health need that cannot be deferred until the next scheduled sick call or clinic. This may include at times a response to a self-declared emergency.
- B. On Call Schedules: Lists of dental and physician staff designated for contact when none are available on site.

IS11-41 Emergency Services Page 2 of 5

III. PROCEDURES:

A. Emergency medical, mental health and dental care shall be available to offenders 24 hours. 7 days per week.

- B. Provisions should be made for hospital emergency room services. The emergency room should provide emergency offsite care for offenders
- C. On call schedules for physicians and dentists should be developed by the regional medical director and chief of dental services.
 - 1. The pager or telephone numbers should be listed in the health services unit.
- D. Names, addresses and telephone numbers of emergency on call physicians and dentists, poison control, and emergency medical services to be used should be readily accessible in the health care unit and control center.
- E. Transportation to medical unit:
 - 1. Custody staff should immediately transport the offender to the medical unit in all cases, except:
 - a. when the injury is the result of a fall or is a neck or back injury. medical staff will respond to the area to direct safe and appropriate movement to the medical unit; or
 - attempted suicide/homicide by hanging.
 - (1) Staff initially at the scene should cut the person down. The rope will be cut without disturbing the knot. if possible. Remove the rope. lay the person straight and initiate CPR, if indicated.
 - If there is any question. custody staff should contact medical staff and provide all known information. Medical staff will direct whether the offender should be transported to the medical unit and the manner of transportation.
 - a. If 1. a. and/or 1. b. has occurred, medical staff should respond to the area.
 - 3. When medical staff are not on site, the on call medical staff should be contacted for instructions or an ambulance should be called in accordance with standard operating procedures.
- F. The health care staff should contact the designated physician

IS11-41 Emergency Services Page 3 of 5

with a report and receive orders, if indicated.

G. Orders from the physician should be initiated and the offender assessment and orders should be documented in the offender's medical record.

- Η. If the assessment indicates a life threatening condition. appropriate measures should be initiated and, if requested. staff should call the local emergency medical service (e.g. 911) immediately, in accordance with standard operating procedures.
 - Correctional staff should initiate CPR if medical staff 1 is not immediately available.
 - 2. Correctional staff should assist in performing CPR if requested by medical staff.
 - 3. CPR support of the offender should be continued until relieved by paramedics or ordered stopped by the physician.
- Ι. The shift supervisor should be notified of the need to transport the offender to the emergency room. Medical staff should notify the transporting custody staff of any special precautions necessary for transporting the offender using the Medical Transportation Requirements form (Attachment A)
- A computer generated Consultation Request (Attachment B) should be completed to include pertinent medical information and should be sent to the emergency room with the offender.
 - Medical staff should call the emergency room with this 1. information in accordance with standard operating procedures.
 - Documentation will be made on the Off-site Referral Log 2. (Attachment C).
- Κ. Immediately after the offender leaves for the emergency room. health care staff should telephone the emergency room to give a report on the offender's status.
- The physician on call should be notified of the transportation of the offender, if not already aware.
- Μ. The health services administrator/designee should be notified in accordance with standard operating procedures.
- The following information should be completed on the Ν. Emergency Room Log (Attachment D):
 - 1 offender name.

IS11-41 Emergency Services Page 4 of 5

2. offender identification number,

- 3. offender date of birth.
- 4. emergency facility the offender was transferred to.
- 5. type of transportation utilized, and
- 6. diagnosis or reason for transport.
- O. The emergency room should be contacted prior to shift change to obtain a report on the offender's status. Significant changes, especially any decline in health status or transfer to another higher care facility should be reported to the health services administrator/designee in accordance with standard operating procedures.
- .P. If the offender returns from the emergency room, the following should occur:
 - the emergency room report should be obtained from the escorting staff;
 - the health care staff should review the report for pertinent recommendations;
 - 3. the medical director or on call physician should be contacted for permission to implement emergency room recommendations:
 - 4. the offender should be assessed by the on site medical staff and the findings should be documented in the offender's medical record; and
 - 5. the emergency room report should be attached to the front of the chart and the offender should be scheduled for the next physician's clinic.
- Q. If an offender is admitted to the hospital, the disposition should be noted on the Emergency Room Log and admission noted on the computer generated Hospital Admission Log (Attachment E). The medical director and the health services administrator/designee should be notified of the disposition.
- R. Notification procedures as outlined in IS11-10 Notification in Emergencies, will be followed.

IV. ATTACHMENTS:

A. 931-4171 Medical Transportation Requirements Consultation Request Format

C. 931-4175 Off-Site Referral Log

D. 931-3810 Emergency Room Log

E. Hospital Admission Log Format

V. REFERENCES:

National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-41

IS11-10 Notification in Emergencies. В.

VI. HISTORY: This policy was originally covered by IS11-42. located in the Missouri Department of Corrections Institutional Policy and Procedures Manual: Original Rule Effective: August 15, 1994

Original Effective Date: Α. August 15, 1994 October 15, 1999 В. Revised Effective Date:

Revised Effective Date: С. May 2, 2002

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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-41.2 Hunger Strike

Effective Date: October 15, 1999

Ralf Salke

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. Purpose: This procedure establishes appropriate and consistent response to individual offender hunger strikes.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

Π. DEFINITION:

- Hunger Strike: When an offender declares he/she is on a hunger strike and/or does not ingest A. liquids and nutritional solid foods for more than 48 hours as observed by staff.
- B. A test of the skin to determine dehydration. Skin Turgor:

ш. PROCEDURES:

When an offender is determined to be on a hunger strike, the unit staff/shift supervisor, health Α. services administrator/designee, and superintendent will be notified immediately. The staff member making the determination will provide written documentation of placement in the medical and classification file. Staff should attempt to determine the reason for the hunger strike and try to resolve the situation. If unable to resolve the situation, the offender should be placed in the infirmary or an administrative segregation cell for monitoring purposes. Offenders with chronic or underlying illness/disease should be placed in the infirmary for monitoring. Offenders with no existing illness/disease should be placed in administrative segregation for monitoring. If the hunger strike lasts longer than seven days, the offender should be placed in the infirmary for continued monitoring.

Effective Date: October 15, 1999

1. Health care staff will monitor the offender daily and evaluate the following: weight, vital signs (temperature, pulse, respirations, and blood pressure), skin turgor, and overall appearance of the offender. Monitoring times, evaluations, and additional medical information will be documented in the offender's medical file on the Hunger Strike Monitoring Tool (Attachment A). The superintendent/designate will be advised daily of the offender's condition.

- 2. A physician will examine the offender every other day for the first week then daily. When the health care staff determines the offender needs to be examined more frequently, arrangements will be made for appropriate physician care. The physician will initiate appropriate lab work. A urine dipstick should be completed daily after the first 48 hours, if a urine specimen can be obtained from the offender.
- 3. The health services administrator/designee will complete and submit a Psychological Evaluation Referral form (Attachment B) to the institutional psychologist. Psychology shall complete an evaluation of the offender's competency after the psychological referral has been made. Psychology shall evaluate the offender at least weekly or sooner if notified of changes in the offender's status.
- 4. The superintendent will notify the assistant division director of adult institutions when an offender has been determined to be on the hunger strike. The assistant division director of adult institutions will notify the director of the division of adult institutions.
- 5. The health services administrator/designee notify the assistant division director of medical services-DORS/designee when an offender has been determined to be on hunger strike. The assistant division director medical services-DORS/designee will notify the director of division of offender rehabilitative services and the general counsel for the department.
- 6. The health services administrator/designee will notify the regional medical director/designee when an offender has been determined to be on a hunger strike. Updates shall be provided on a daily basis of the offender's medical status.
- General counsel for the department will seek a court order to forcibly feed the offender from the county court where the institution is located, or where the offender was sentenced.
- B. The offender's family will be notified in accordance with IS11-10 Notifications in Emergencies.

IV. ATTACHMENTS

A. 931-4222 Hunger Strike Monitoring Tool

B. 931-1572 Psychological Evaluation Referral

IS11-41.2 Hunger Strike Page 3 of 3

Effective Date: October 15, 1999

V. REFERENCES:

A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-41.

B. IS11-10 Notifications in Emergencies

VI. HISTORY: Previously covered by division rule 115.010 Offender Serious or Critical Illness.
Original Effective Date: 11-1-80; Revised 5-31-82. Previous number was IS11-2.4 until revised effective date 2-1-1995. Previously IS11-42.3 until revised effective date of

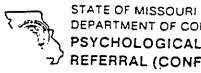
A. Original Effective Date: April 1, 1992
B. Revised Effective Date: February 1, 1995
C. Revised Effective Date: October 15, 1999

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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURES MANUAL

IS11-59

Orthoses, Prostheses, and Other Aids to Impairment (Important) Effective Date: October 15, 1999

Ralf J. Salke

Regional Manager

Gary H. Campbell, D.O. Regional Medical Director

George A Lombardi, Director

Division of

Adult Institutions

R. Dale Riley, Director **Division of Offender** Rehabilitation Services

- I. This procedure ensures that medical and dental orthoses or prostheses and other aids to impairment (such as eyeglasses, hearing aids, crutches, or wheelchairs) are supplied when the health of the offender would otherwise be adversely affected, as determined by the responsible physician or dentist.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

- A. Dental Prostheses: Replacement of a tooth or of a section of teeth by partial or full dentures.
- B. Orthoses: Device used to correct malalignment or dysfunction of joints.
- C. Prostheses: Replacement of a missing part of the body by an artificial substitute, or a device to augment performance of a natural function.

PROCEDURES: Ш.

- Offender requests for orthoses, prostheses, or other aids to impairment should be referred A. for evaluation by the medical director.
- В. The medical director should contact the regional medical director for review and final approval for all orthoses, prostheses, and other aids to impairment. Minor and/or temporary aids for improvement may be given by the medical director without further approval (i.e., crutches, etc.)

C. The site dentists should contact the chief dentist for review and final approval for all dental prostheses.

- D. When an orthoses, prostheses or other aid for impairment is received, the offender should sign a Receipt for Medical Product (Attachment A) assuming responsibility for care of the item.
- E. The Receipt for Medical Product should be permanently retained in the offender's medical record.
- F. A medical orthoses, prosthesis or other aid to impairment should not be replaced unless defective, inadequate to fulfill its purpose, or there has been a significant change in the offender's health status. Medical orthoses, prostheses, and other aids to impairment should not be prescribed for the primary purpose of cosmetics.
- G. Repair and replacement of orthoses, prostheses and other aids to impairment, resulting from normal use and wear, shall be performed at no cost to the offender. Any repair or replacement of orthoses, prostheses and other aids to impairment, resulting from misuse, abuse or sabotage, shall be performed at the offender's expense.
- H. Orthoses, prosthesis, and other aids will remain with offender unless determined to be a security risk by shift supervisor with the approval of the superintendent/designee.

IV. ATTACHMENTS:

A. 931-0598

Receipt for Medical Product

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-59
- VI. HISTORY: This policy previously covered by IS11-58 and IS11-58.1 located in the Missouri Department of Corrections Institutional Services Policy and Procedures Manual; Original Rule Effective: August 15, 1994.

A. Original Effective Date:

August 15, 1994.

B. Revised Effective Date:

October 15, 1999

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